



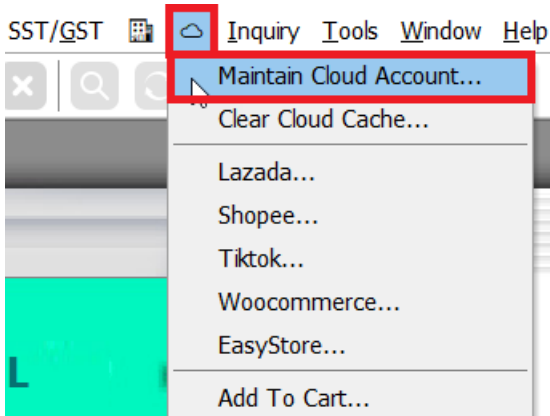
E Commerce – Tik Tok

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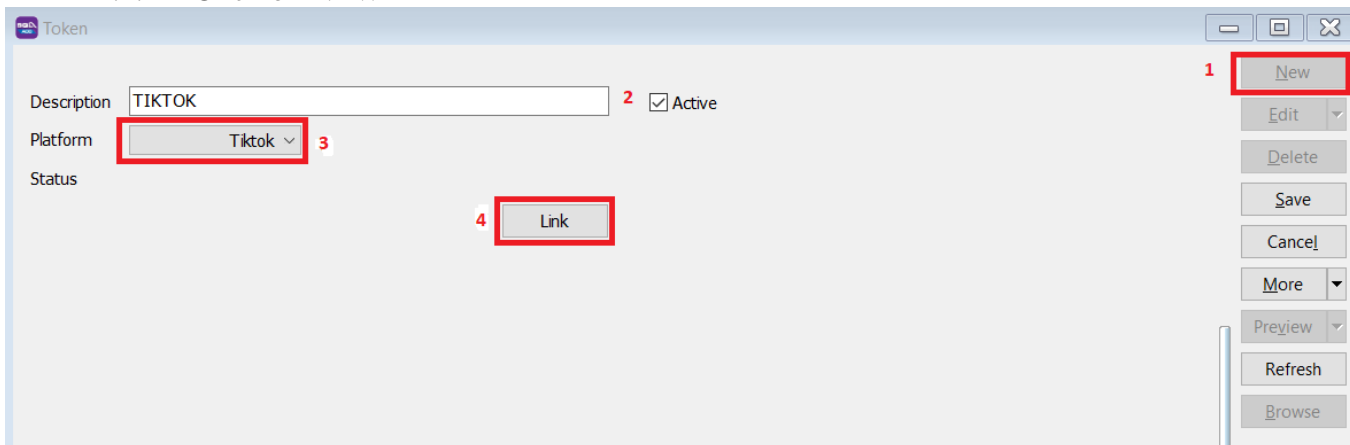
1. TikTok

1.1 Maintain Cloud Account

1.1.1 Select -> Maintain Cloud Account (One Time Setting)



1.1.2 Click on NEW



i) Enter **Description** “Tik Tok”

ii) Select **Platform**

iii) Click on **Link** Button



E Commerce – Tik Tok

1.1.3 Select Platform



Authorization

01 Select Account Type 02 Authorize App

Select your account type to start the authorization process



Asia

7 regions included



Europe

1 region included



To authorize the request, you need:

- Having at least one shop under your seller account
- Logging into your main seller account (sub-accounts don't have the authorization permission). If you haven't logged into your seller account, we will redirect you to log in to continue the authorization process.



E Commerce – Tik Tok

Select your account type to start the authorization process



Asia

7 regions included

Indonesia

Malaysia

Philippines

Singapore

Vietnam

Thailand

Chinese mainland and the Hong Kong SAR

1.1.4 Login with your credentials



E Commerce – Tik Tok

Log In

Don't have an account yet? [Sign up](#)



Phone Number

[Log in with email](#)

MY +60 Enter your phone number

Password

Enter your password

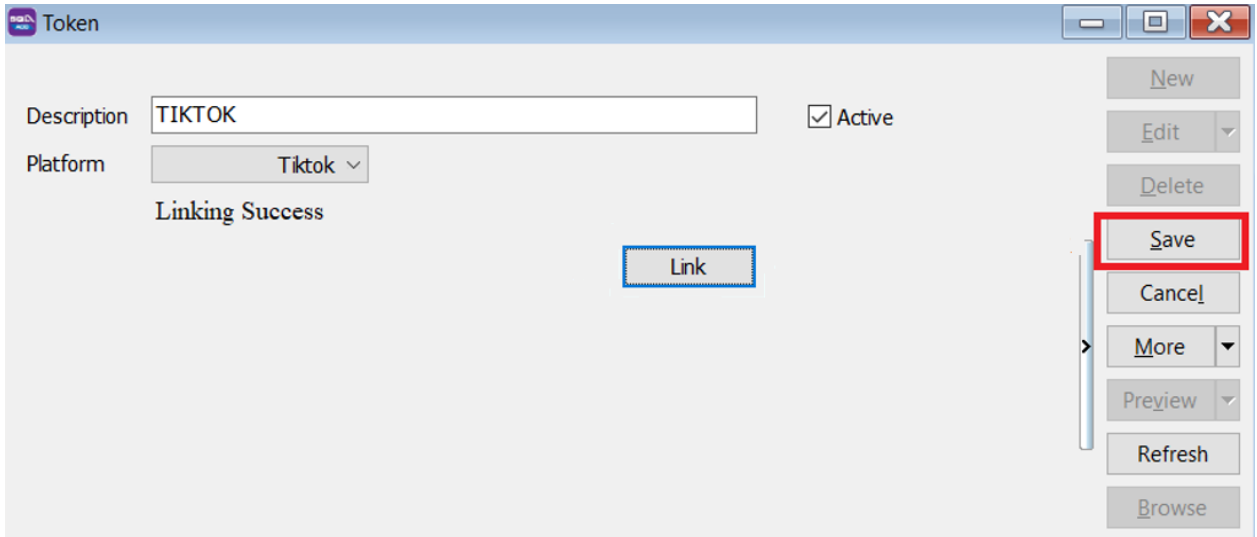
[Forgot the password?](#) | [Log in with Code](#)

Log In

or

 [Log in with TikTok account](#)

1.1.5 : Press SAVE



Token

Description: TIKTOK Active

Platform: Tiktok

Linking Success

Link

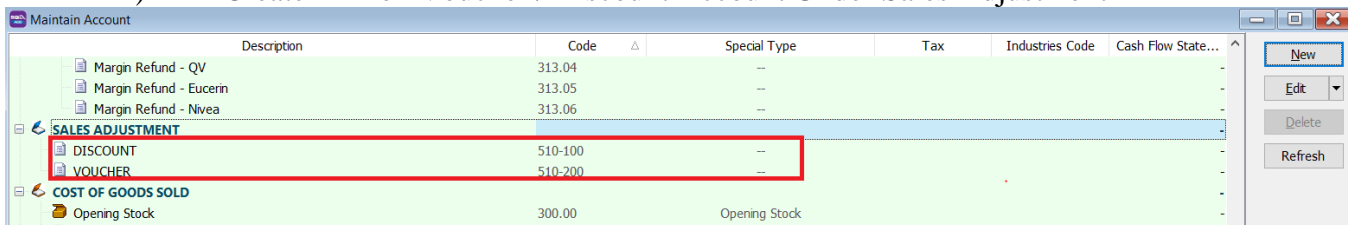
Save

- Once linking Successful, system will be returned status Linking Success Message.

1.2 Configure E Commerce Setting

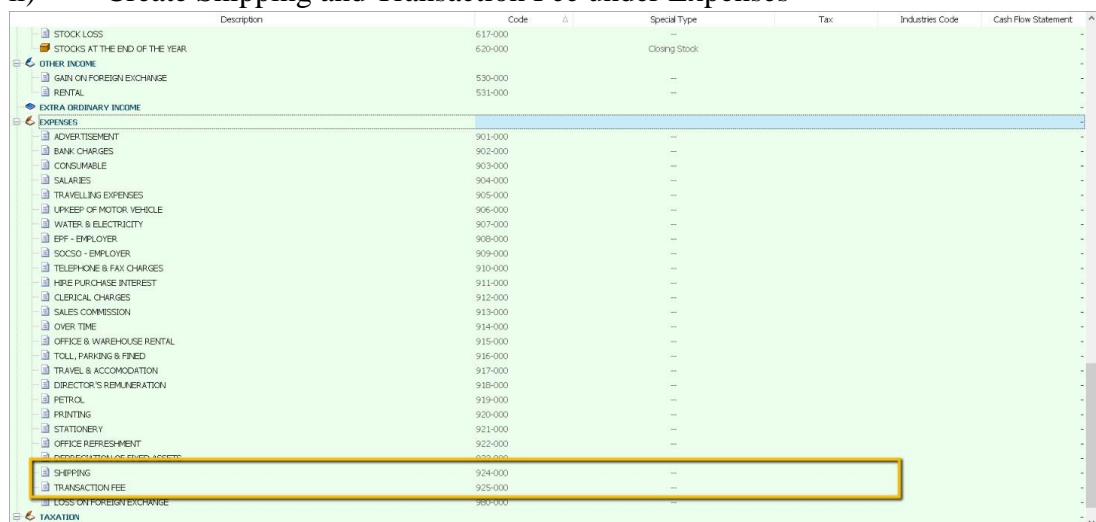
1.2.1 GL -> Maintain Account

i) Create TikTok Voucher / Discount Account Under Sales Adjustment



Description	Code	Special Type	Tax	Industries Code	Cash Flow State...
Margin Refund - QV	313.04	--			
Margin Refund - Eucerin	313.05	--			
Margin Refund - Nivea	313.06	--			
SALES ADJUSTMENT					
DISCOUNT	510-100	--			
VOUCHER	510-200	--			
COST OF GOODS SOLD					
Opening Stock	300.00	Opening Stock			

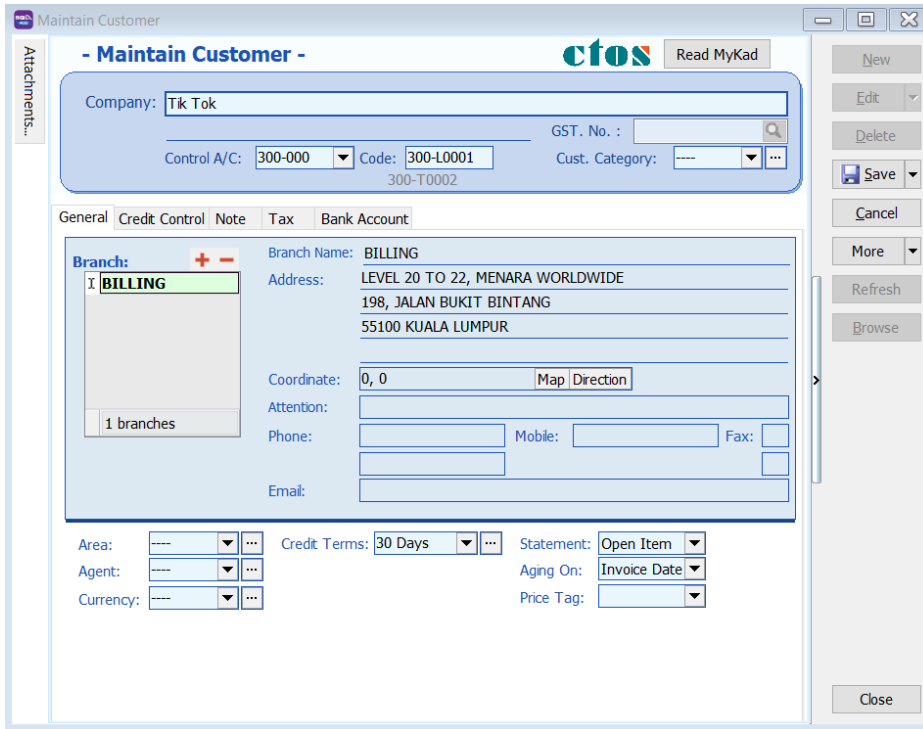
ii) Create Shipping and Transaction Fee under Expenses



Description	Code	Special Type	Tax	Industries Code	Cash Flow Statement
STOCK LOSS	617-000	--			
STOCKS AT THE END OF THE YEAR	620-000	Closing Stock			
OTHER INCOME					
GAIN ON FOREIGN EXCHANGE	530-000	--			
RENTAL	531-000	--			
EXTRA ORDINARY INCOME					
EXPENSES					
ADVERTISEMENT	901-000	--			
BANK CHARGES	902-000	--			
CONSUMABLE	903-000	--			
SALARIES	904-000	--			
TRAVELLING EXPENSES	905-000	--			
UPKEEP OF MOTOR VEHICLE	906-000	--			
WATER & ELECTRICITY	907-000	--			
EPF - EMPLOYER	908-000	--			
SOCSSO - EMPLOYER	909-000	--			
TELEPHONE & FAX CHARGES	910-000	--			
HIRE PURCHASE INTEREST	911-000	--			
CLERICAL CHARGES	912-000	--			
SALES COMMISSION	913-000	--			
OVER TIME	914-000	--			
OFFICE & WAREHOUSE RENTAL	915-000	--			
TOLL, PARKING & FINED	916-000	--			
TRAVEL & ACCOMMODATION	917-000	--			
DIRECTOR'S REMUNERATION	918-000	--			
PETROL	919-000	--			
PRINTING	920-000	--			
STATIONERY	921-000	--			
OFFICE REFRESHMENT	922-000	--			
PERSONAL TRAVEL EXPENSES	923-000	--			
SHIPPING	924-000	--			
TRANSACTION FEE	925-000	--			
LOSS ON FOREIGN EXCHANGE	980-000	--			
TAXATION					

- It is up to company want to create under which category. Some of the Company will create under Cost of Goods Sold.

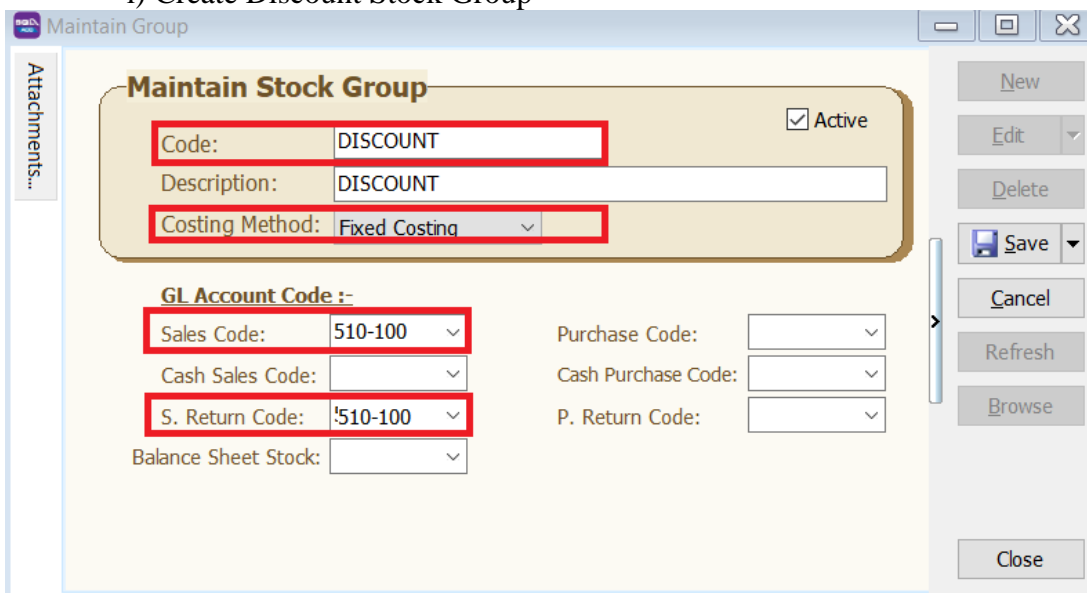
1.2.2 Customer -> Maintain Customer



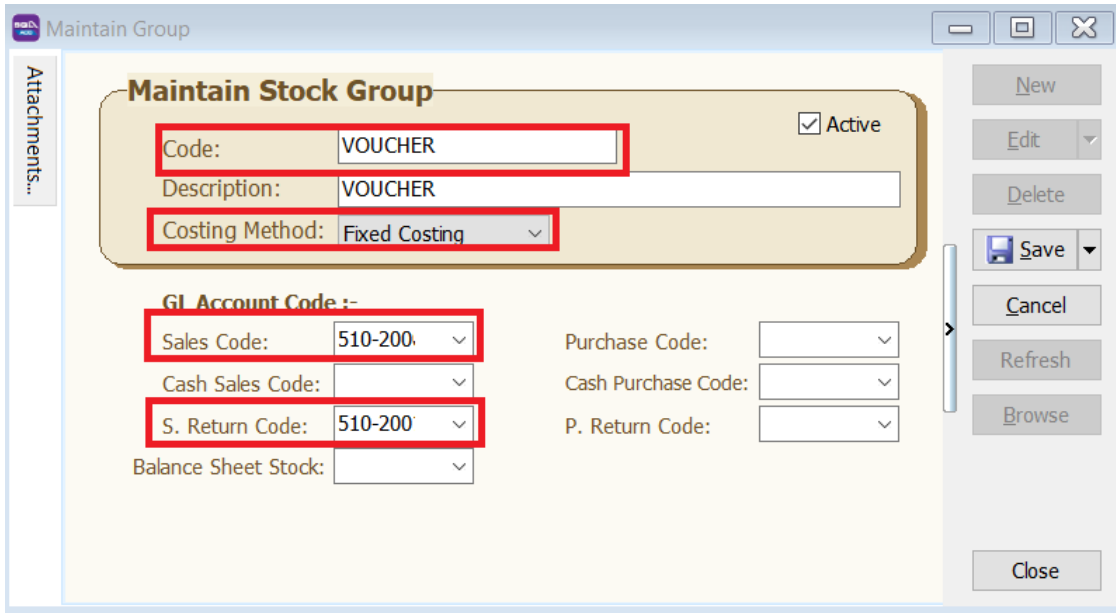
1.2.3 Stock -> Maintain Stock Group

Create TikTok Shipping / Transaction / Voucher / Discount Stock Group

i) Create Discount Stock Group



ii) Create Voucher Stock Group



Maintain Stock Group Active

Code:

Description:

Costing Method:

GL Account Code :-

Sales Code: Purchase Code:

Cash Sales Code: Cash Purchase Code:

S. Return Code: P. Return Code:

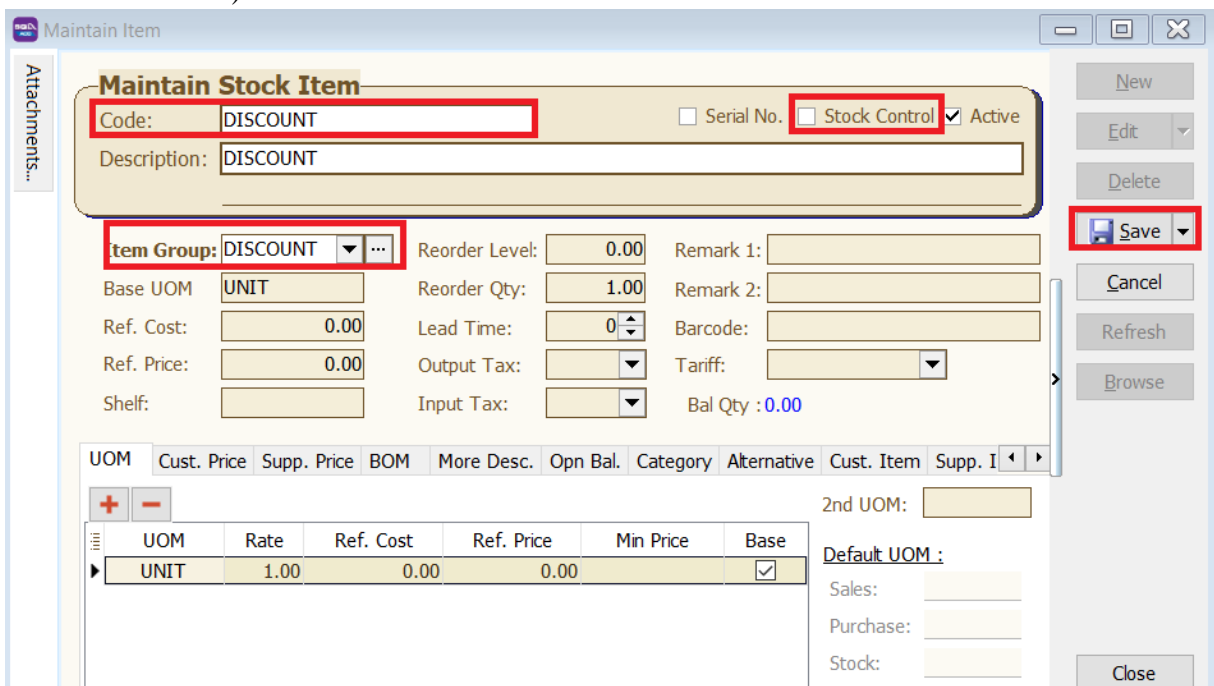
Balance Sheet Stock:

Buttons: New, Edit, Delete, Save, Cancel, Refresh, Browse, Close

- Repeat same step to create for Shipping and Transaction Fees Stock Group

1.2.4 Stock -> Stock Item

i) Create Discount Stock Item



Maintain Stock Item Serial No. Stock Control Active

Code:

Description:

Item Group: Reorder Level: Remark 1:

Base UOM: Reorder Qty: Remark 2:

Ref. Cost: Lead Time: Barcode:

Ref. Price: Output Tax: Tariff:

Shelf: Input Tax: Bal Qty : 0.00

UOM	Cust. Price	Supp. Price	BOM	More Desc.	Opn Bal.	Category	Alternative	Cust. Item	Supp. I
UNIT	1.00	0.00							

Buttons: New, Edit, Delete, Save, Cancel, Refresh, Browse, Close

ii) Create Voucher Item Code

Maintain Item

Maintain Stock Item

Code: Serial No. Stock Control Active

Description:

Item Group: Reorder Level: Remark 1:

Base UOM: Reorder Qty: Remark 2:

Ref. Cost: Lead Time: Barcode:

Ref. Price: Output Tax: Tariff:

Shelf: Input Tax: Bal Qty : 0.00

UOM Cust. Price Supp. Price BOM More Desc. Opn Bal. Category Alternative Cust. Item Supp. I

UOM	Rate	Ref. Cost	Ref. Price	Min Price	Base
UNIT	1.00	0.00	0.00		<input checked="" type="checkbox"/>

2nd UOM:

Default UOM :

Sales:

Purchase:

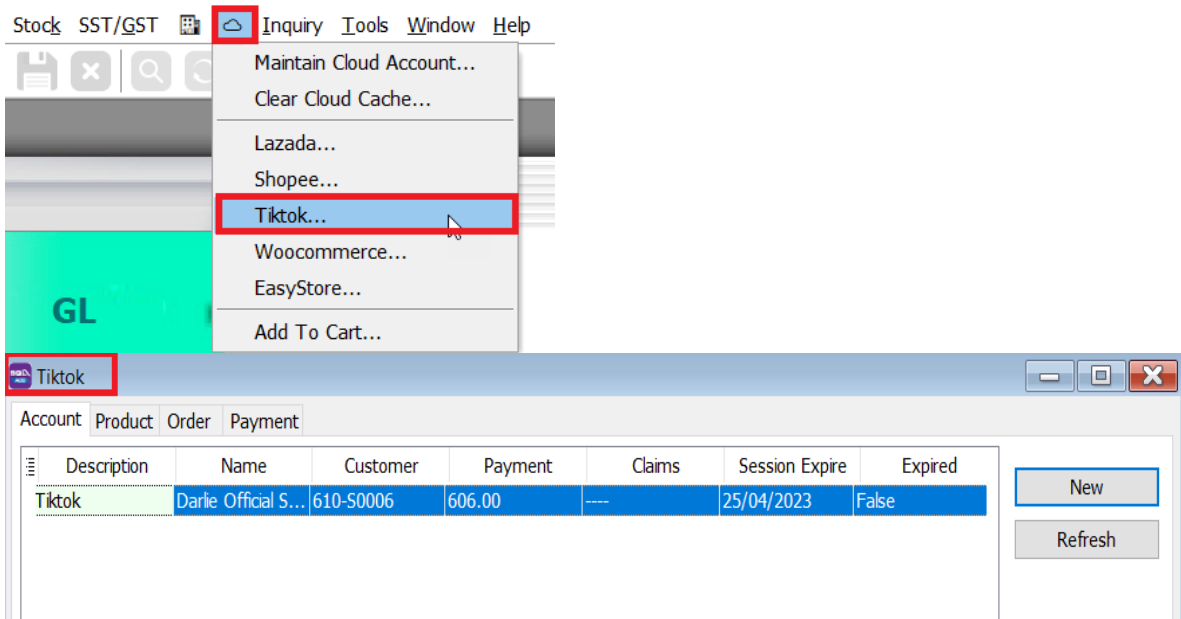
Stock:

Buttons: New, Edit, Delete, Save, Cancel, Refresh, Browse, Close

- Repeat same step to create for Shipping and Transaction Fees Item Code

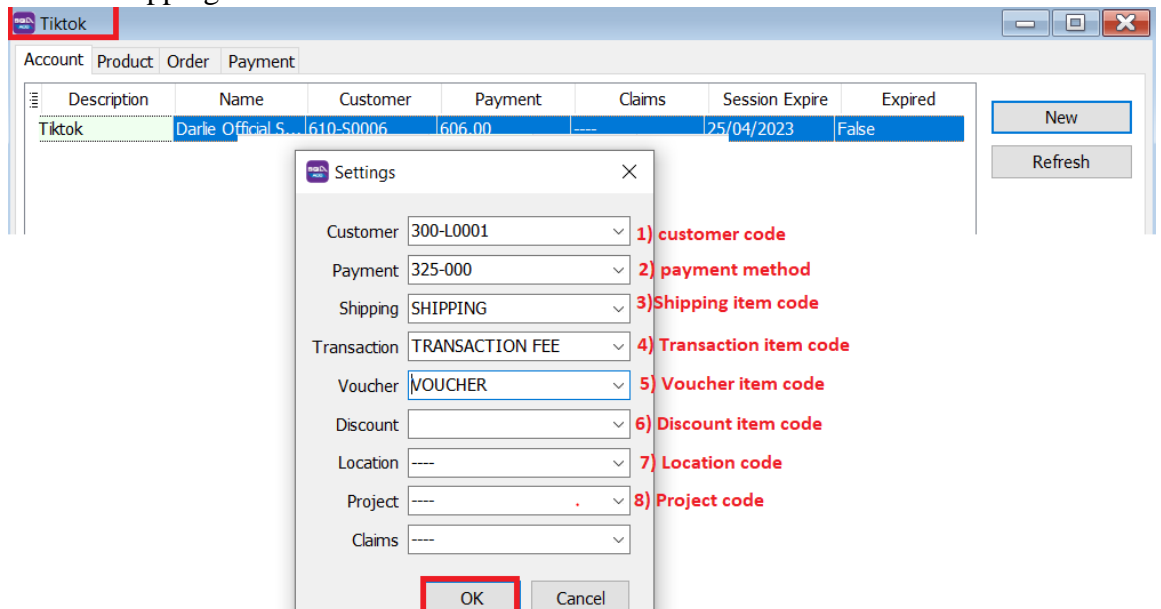
1.3 Account Tab

1.3.1 Click on -> TikTok



1.3.2 Click on Account Tab -> Double click on your account

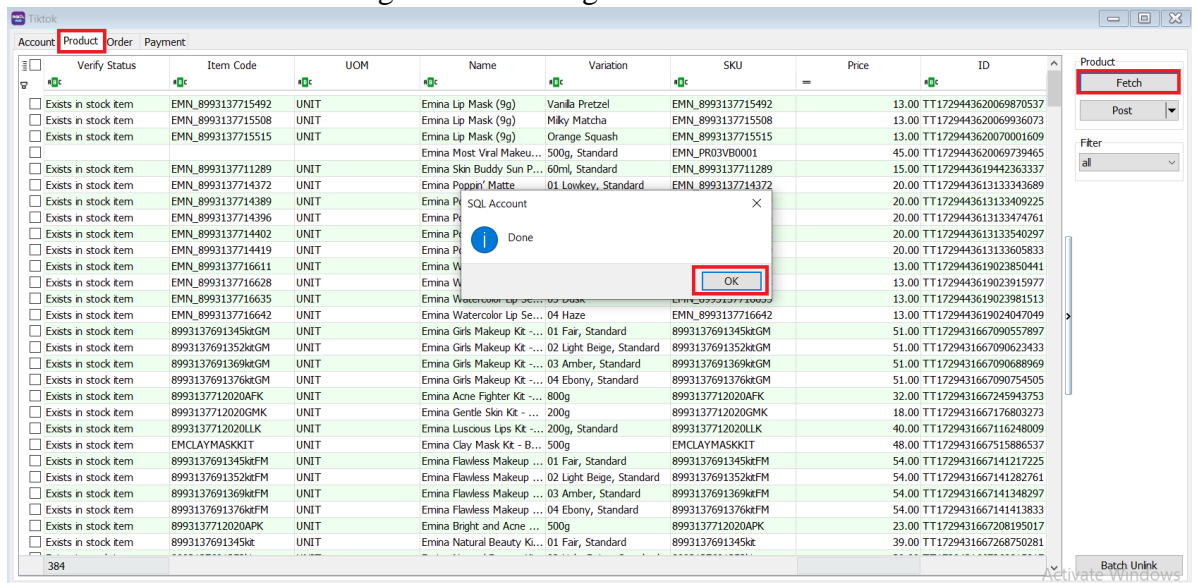
1.3.2.1 Mapping Code



1.4 Product Tab

Fetch Product

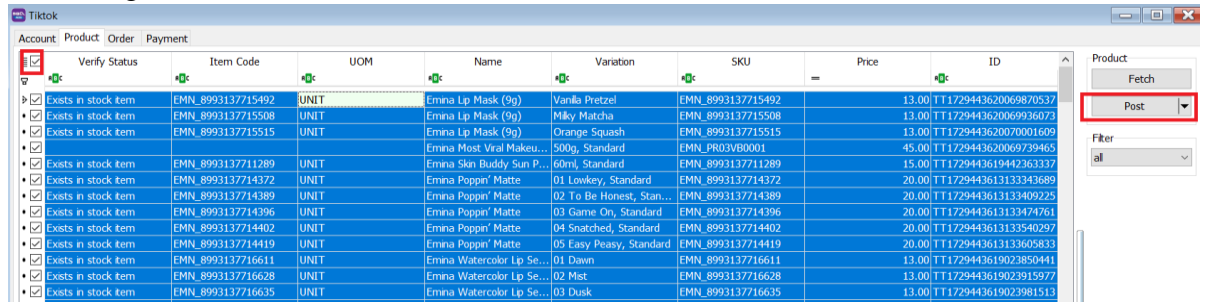
1.4.2.1 Click on Product Tab -> Click on Fetch Button -> System will return the message when fetching done.



1.4.2.2 Verify Status: Exist in Stock Item are meaning SQL and TikTok Shop SKU are having the same Item Code.

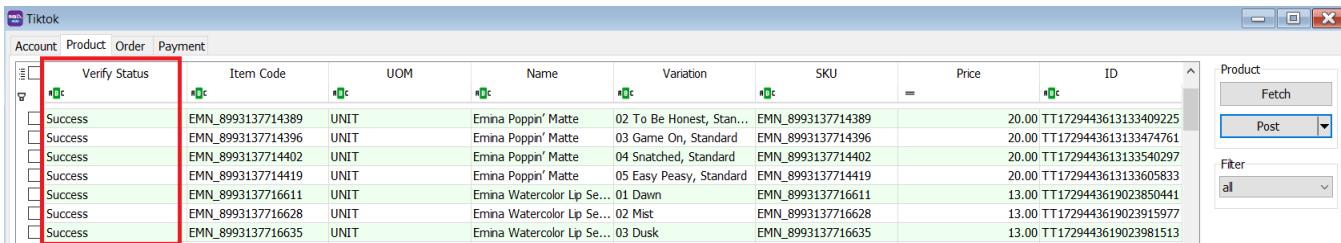
Verify Status	Item Code	UOM	Name	Variation	SKU	Price	ID
<input type="checkbox"/>	EMN_8993137716635	UNIT	Emina Watercolor Lip Se...	03 Dusk	EMN_8993137716635	13.00	TT1729443619023981513
<input type="checkbox"/>	EMN_8993137716642	UNIT	Emina Watercolor Lip Se...	04 Haze	EMN_8993137716642	13.00	TT1729443619024047049
<input type="checkbox"/>	8993137691345ktGM	UNIT	Emina Girls Makeup Kt ...	01 Fair, Standard	8993137691345ktGM	51.00	TT1729431667090557897
<input type="checkbox"/>	8993137691352ktGM	UNIT	Emina Girls Makeup Kt ...	02 Light Beige, Standard	8993137691352ktGM	51.00	TT1729431667090623433
<input type="checkbox"/>	8993137691369ktGM	UNIT	Emina Girls Makeup Kt ...	03 Amber, Standard	8993137691369ktGM	51.00	TT1729431667090688969
<input type="checkbox"/>	8993137691376ktGM	UNIT	Emina Girls Makeup Kt ...	04 Ebony, Standard	8993137691376ktGM	51.00	TT1729431667090754505
<input type="checkbox"/>	8993137712020AFK	UNIT	Emina Acne Fighter Kt ...	800g	8993137712020AFK	32.00	TT1729431667245943753
<input type="checkbox"/>	8993137712020GMK	UNIT	Emina Gentle Skin Kt - ...	200g	8993137712020GMK	18.00	TT1729431667176803273
<input type="checkbox"/>	8993137712020LLK	UNIT	Emina Luscious Lips Kt ...	200g, Standard	8993137712020LLK	40.00	TT1729431667116248009
<input type="checkbox"/>	EMCLAYMASKKIT	UNIT	Emina Clay Mask Kt - B...	500g	EMCLAYMASKKIT	48.00	TT1729431667515886537
<input type="checkbox"/>	8993137691345ktFM	UNIT	Emina Flawless Makeup ...	01 Fair, Standard	8993137691345ktFM	54.00	TT1729431667141217225
<input type="checkbox"/>	8993137691352ktFM	UNIT	Emina Flawless Makeup ...	02 Light Beige, Standard	8993137691352ktFM	54.00	TT1729431667141282761
<input type="checkbox"/>	8993137691369ktFM	UNIT	Emina Flawless Makeup ...	03 Amber, Standard	8993137691369ktFM	54.00	TT1729431667141348297
<input type="checkbox"/>	8993137691376ktFM	UNIT	Emina Flawless Makeup ...	04 Ebony, Standard	8993137691376ktFM	54.00	TT17294316671413833
<input type="checkbox"/>	8993137712020APK	UNIT	Emina Bright and Acne ...	500g	8993137712020APK	23.00	TT1729431667208195017
<input type="checkbox"/>	8993137691345kt	UNIT	Emina Natural Beauty Ki...	01 Fair, Standard	8993137691345kt	39.00	TT1729431667268750281
<input type="checkbox"/>	8993137691352kt	UNIT	Emina Natural Beauty Ki...	02 Light Beige, Standard	8993137691352kt	39.00	TT1729431667268815817
<input type="checkbox"/>	8993137691369kt	UNIT	Emina Natural Beauty Ki...	03 Amber, Standard	8993137691369kt	39.00	TT1729431667268881353
<input type="checkbox"/>	8993137691376kt	UNIT	Emina Natural Beauty Ki...	04 Ebony, Standard	8993137691376kt	39.00	TT1729431667268946889
<input type="checkbox"/>	8993NNDMKIT1	UNIT	Emina New Normal Daly...	01 Fair, Standard	8993NNDMKIT1	61.00	TT1729431667123391433
<input type="checkbox"/>	8993NNDMKIT2	UNIT	Emina New Normal Daly...	02 Light Beige, Standard	8993NNDMKIT2	61.00	TT1729431667123456969
<input type="checkbox"/>	8993NNDMKIT3	UNIT	Emina New Normal Daly...	03 Amber, Standard	8993NNDMKIT3	61.00	TT172943166712352505
<input type="checkbox"/>	8993NNDMKIT4	UNIT	Emina New Normal Daly...	04 Ebony, Standard	8993NNDMKIT4	61.00	TT1729431667123588041
<input type="checkbox"/>	8993137712020SRMK	UNIT	Emina Selfie Ready Mak...	200g, Standard	8993137712020SRMK	64.00	TT1729431667254463433
<input type="checkbox"/>	8993137712020SSK	UNIT	Emina Supple Skin Kt - ...	200g	8993137712020SSK	37.00	TT1729431667245812681
<input type="checkbox"/>	EMHMK2022	UNIT	Emina Squeeze Me Up ...	500g, Standard	EMHMK2022	91.00	TT1729431667135084233
<input type="checkbox"/>	8993EBWMKK1	UNIT	Emina Bare With me Kt...	01 Fair, Standard	8993EBWMKK1	53.00	TT1729431665687956425
<input type="checkbox"/>	8993EBWMKK2	UNIT	Emina Bare With me Kt...	02 Light Beige, Standard	8993EBWMKK2	53.00	TT1729431665688021961

If you decide to use the same item code as Tiktok Shop Sku, click on select All records -> press on Post button for the first time so system will remember the settings.



Account	Product	Order	Payment	Verify Status	Item Code	UOM	Name	Variation	SKU	Price	ID
				Exists in stock item	EMN_8993137715492	UNIT	Emina Lip Mask (9g)	Vanilla Pretzel	EMN_8993137715492	13.00	TT1729443620069870537
				Exists in stock item	EMN_8993137715508	UNIT	Emina Lip Mask (9g)	Milky Matcha	EMN_8993137715508	13.00	TT1729443620069936073
				Exists in stock item	EMN_8993137715515	UNIT	Emina Lip Mask (9g)	Orange Squash	EMN_8993137715515	13.00	TT172944362007001609
				Exists in stock item			Emina Most Vreal Makeu...	500g, Standard	EMN_8903V00001	45.00	TT1729443620069739465
				Exists in stock item	EMN_8993137711289	UNIT	Emina Skin Buddy Sun P...	60ml, Standard	EMN_8993137711289	15.00	TT1729443619442363337
				Exists in stock item	EMN_8993137714372	UNIT	Emina Poppin' Matte	01 Lowkey, Standard	EMN_8993137714372	20.00	TT172944361313343689
				Exists in stock item	EMN_8993137714389	UNIT	Emina Poppin' Matte	02 To Be Honest, Stan...	EMN_8993137714389	20.00	TT1729443613133409225
				Exists in stock item	EMN_8993137714396	UNIT	Emina Poppin' Matte	03 Game On, Standard	EMN_8993137714396	20.00	TT1729443613133474761
				Exists in stock item	EMN_8993137714402	UNIT	Emina Poppin' Matte	04 Snatched, Standard	EMN_8993137714402	20.00	TT1729443613133540297
				Exists in stock item	EMN_8993137714419	UNIT	Emina Poppin' Matte	05 Easy Peasy, Standard	EMN_8993137714419	20.00	TT1729443613133605833
				Exists in stock item	EMN_8993137716611	UNIT	Emina Watercolor Lip Se...	01 Dawn	EMN_8993137716611	13.00	TT1729443619023850441
				Exists in stock item	EMN_8993137716628	UNIT	Emina Watercolor Lip Se...	02 Mist	EMN_8993137716628	13.00	TT1729443619023915977
				Exists in stock item	EMN_8993137716635	UNIT	Emina Watercolor Lip Se...	03 Dusk	EMN_8993137716635	13.00	TT1729443619023981513

1.4.2.3 Verified Status: Success when posting done



Account	Product	Order	Payment	Verify Status	Item Code	UOM	Name	Variation	SKU	Price	ID
				Success	EMN_8993137714389	UNIT	Emina Poppin' Matte	02 To Be Honest, Stan...	EMN_8993137714389	20.00	TT1729443613133409225
				Success	EMN_8993137714396	UNIT	Emina Poppin' Matte	03 Game On, Standard	EMN_8993137714396	20.00	TT1729443613133474761
				Success	EMN_8993137714402	UNIT	Emina Poppin' Matte	04 Snatched, Standard	EMN_8993137714402	20.00	TT1729443613133540297
				Success	EMN_8993137714419	UNIT	Emina Poppin' Matte	05 Easy Peasy, Standard	EMN_8993137714419	20.00	TT1729443613133605833
				Success	EMN_8993137716611	UNIT	Emina Watercolor Lip Se...	01 Dawn	EMN_8993137716611	13.00	TT1729443619023850441
				Success	EMN_8993137716628	UNIT	Emina Watercolor Lip Se...	02 Mist	EMN_8993137716628	13.00	TT1729443619023915977
				Success	EMN_8993137716635	UNIT	Emina Watercolor Lip Se...	03 Dusk	EMN_8993137716635	13.00	TT1729443619023981513

Note: Once you post successful, system will keep the ID in Stock Item as Alternative Item



E Commerce – Tik Tok

Maintain Item

Maintain Stock Item

Code: EMN_8993137714402 Serial No. Stock Control Active

Description: Emina Poppin' Matte
Emina Poppin' Matte

Item Group: EMINA Reorder Level: 0.00 Remark 1:
Base UOM: UNIT Reorder Qty: 1.00 Remark 2:
Ref. Cost: 14.63 Lead Time: 0 Barcode: 8993137714402
Ref. Price: 20.90 Output Tax: Tariff:
Shelf: Input Tax: Bal Qty: 0.00

UOM BOM More Desc. Opn Bal. Category **Alternative** Cust. Item Supp. Item Barcode Note

Alternative Item Code	Description	UOM	Ref. Cost	Ref. Price
TT1729443613133540297		UNIT	14.63	20.90

1.4.2.4 You can still decide to map to different item code (system will auto ticked the record you change the item code), once done all, click on POST button.

TikTok

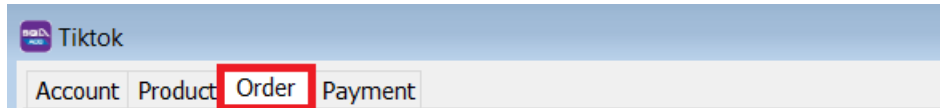
Account Product Order Payment

Verify Status	Item Code	UOM	Name	Variation	SKU	Price	ID
<input checked="" type="checkbox"/> Exists in stock item	8330EBSK	UNIT	Emina Best of Skin Care...		8330EBSK	35.00	TT1729431665687825353
<input type="checkbox"/> Exists in stock item	817919015953		Confidence in a Cream		8993137691345	22.00	TT1729425451278437321
<input type="checkbox"/> Exists in stock item	817919015953-set		Confidence in a Cream		8993137691345set	39.00	TT1729431667268750281
<input type="checkbox"/> Exists in stock item	817919016424		IT COSMETICS Confidence In A		8993137691345setFM	54.00	TT1729431667141217225
<input type="checkbox"/> Exists in stock item	817919016714		IT COSMETICS Confidence In A		8993137691345setGM	51.00	TT1729431667090557897
<input type="checkbox"/> Exists in stock item	817919016769		Confidence in an Eye Cream		8993137691352	22.00	TT1729425451278502857
<input type="checkbox"/> Exists in stock item	817919017124		Confidence in an Eye Cream		8993137691352set	39.00	TT1729431667268815817
<input type="checkbox"/> Exists in stock item	817919017148		IT COSMETICS Confidence In An		8993137691352setFM	54.00	TT1729431667141282761
<input type="checkbox"/> Exists in stock item	817919017667		IT COSMETICS Confidence In A		8993137691352setGM	51.00	TT1729431667090623433
<input type="checkbox"/> Exists in stock item	817919017674		Bye Bye Under Eye Cream 15ml		8993137691369	22.00	TT1729425451278568393
<input type="checkbox"/> Exists in stock item	817919017674		Bye Bye Under Eye Cream 15ml		8993137691369set	39.00	TT1729431667268881353
<input type="checkbox"/> Exists in stock item	817919018381		IT COSMETICS Bye Bye Pores P		8993137691369setFM	54.00	TT1729431667141348297
<input type="checkbox"/> Exists in stock item	82408+82446+82736		IT COSMETICS Bye Bye Pores P		8993137691369setGM	51.00	TT1729431667090688969
<input type="checkbox"/> Exists in stock item	8330CATK		8330CATK		8993137691376	22.00	TT1729425451278371785
<input type="checkbox"/> Exists in stock item	8330EBSK		8330EBSK		8993137691376set	39.00	TT1729431667268946889
<input type="checkbox"/> Exists in stock item	8806322113327		NIVEA Lip Quinoa Seed Oil Lip		8993137691376setFM	54.00	TT1729431667141413833
<input type="checkbox"/> Exists in stock item	8806322113334		NIVEA Lip Quinoa Seed Oil Lip		8993137691376setGM	51.00	TT1729431667090754505
<input type="checkbox"/> Exists in stock item	8850006302132		[FREE GIFT] Colgate Plax Pepp		8993137691499	16.00	TT172942545450866121
<input type="checkbox"/> Exists in stock item	4078		[FREE GIFT] Colgate Plax Pepp		8993137691505	16.00	TT172942545450866121
<input type="checkbox"/> Exists in stock item	8993137691505		[FREE GIFT] Colgate Plax Pepp		8993137691505	16.00	TT172942545450866121
<input type="checkbox"/> Exists in stock item	8993137691567		[FREE GIFT] Colgate Plax Pepp		8993137691567	17.00	TT1729425452389272521
<input type="checkbox"/> Exists in stock item	8993137691642		[FREE GIFT] Colgate Plax Pepp		8993137691642	16.00	TT1729425452364499913

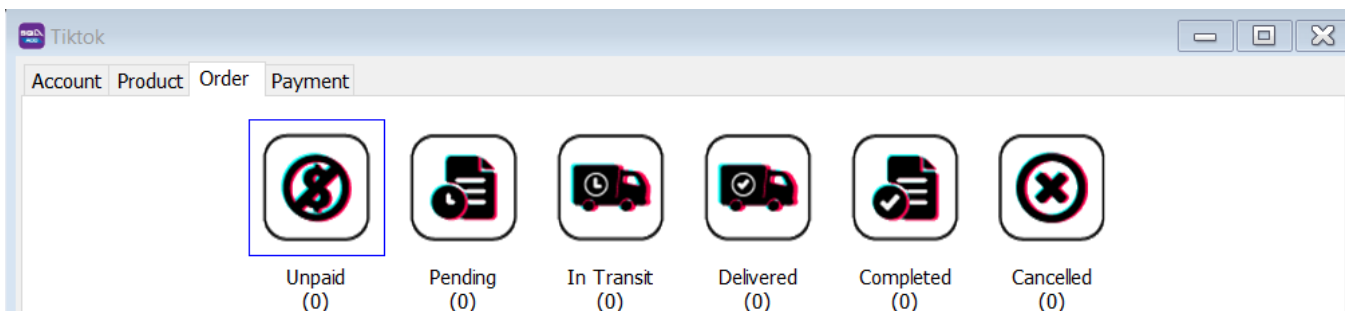
Product: Fetch Post Filter: all

1.5 Orders Tab

- Click on Orders Tab



1.5.1 Status – Default Post Action

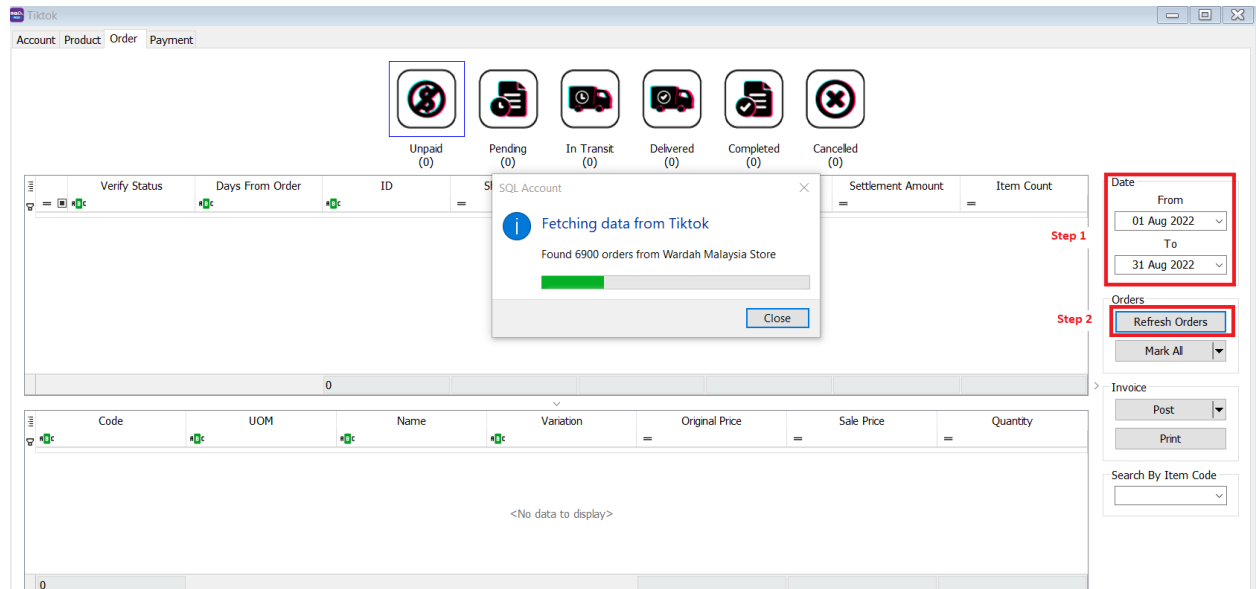


Status	Posting To Sales Quotation	Posting to Sales Invoice
Unpaid	×	×
Pending	×	×
In Transit	✓	✓
Delivered	✓	✓
Completed	✓	✓
Cancelled	×	×

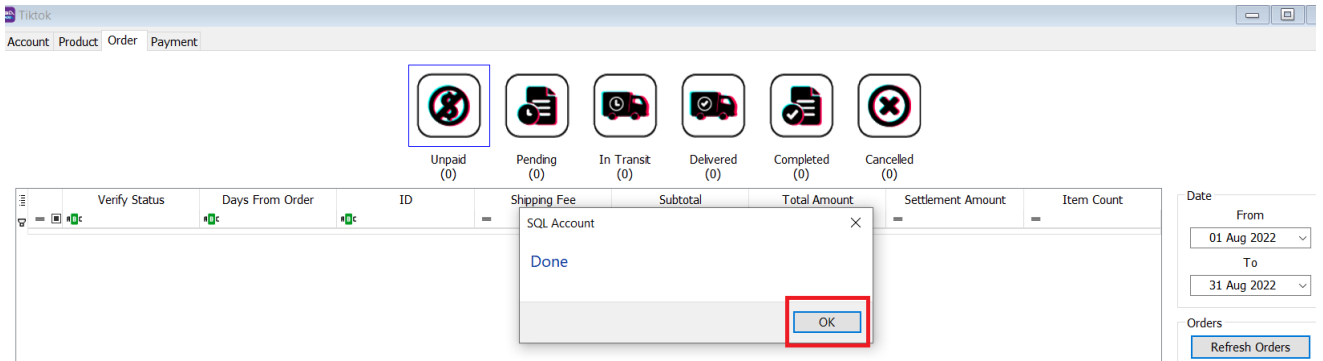
Remark: Each order number will be posted once. You can delete the Invoice if you want to repost.

1.5.2 Fetch Order

1.5.2.1 Select Date Range -> Click on Refresh Order



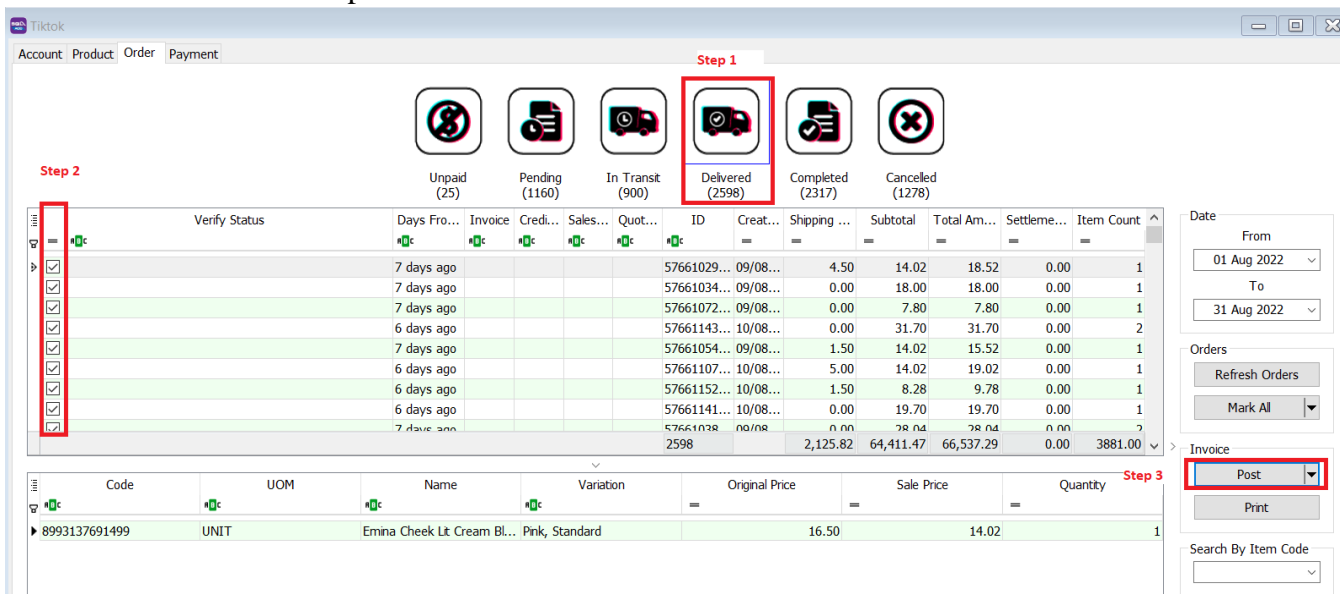
Please be patient, system is on the way to fetch the order from TikTok



System will return the message when Fetching Done, Press OK.

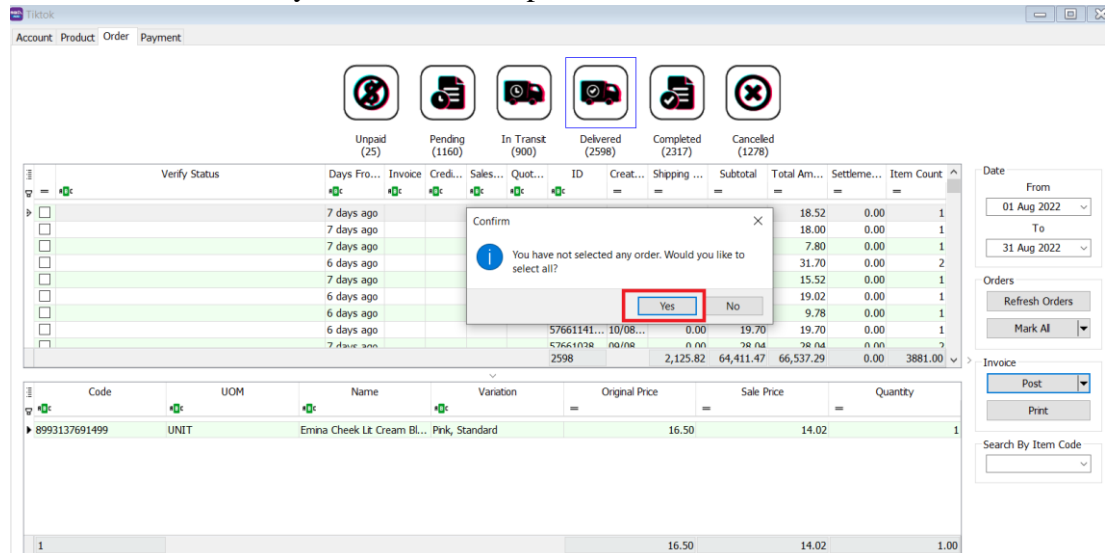
1.5.3 Post Order

1.5.3.1 Click on the status you want to post the order, let us take an example on Delivered Status -> Ticked all -> Click on Post



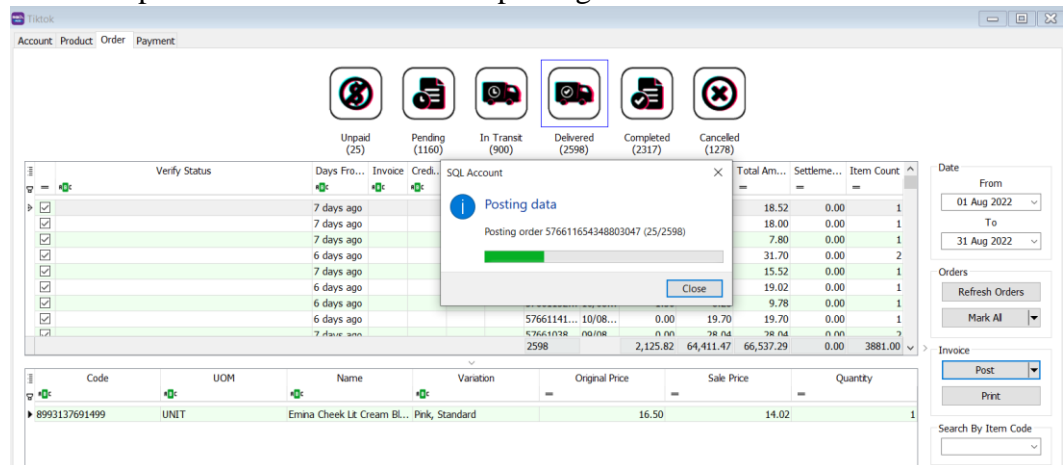
The screenshot shows the 'Tik Tok' software interface. At the top, there are navigation tabs: 'Account', 'Product', 'Order', and 'Payment'. Below these are six status icons: Unpaid (25), Pending (1160), In Transit (900), **Delivered (2598)** (highlighted with a red box and labeled 'Step 1'), Completed (2317), and Canceled (1278). Below the icons is a table with columns: Verify Status, Days Fro..., Invoice, Credi..., Sales..., Quot..., ID, Creat..., Shipping..., Subtotal, Total Am..., Settleme..., and Item Count. A red box labeled 'Step 2' highlights a column of checkboxes, all of which are checked. Below the table is a detailed view of an item with columns: Code, UOM, Name, Variation, Original Price, Sale Price, and Quantity. The item shown is '8993137691499 UNIT Emina Cheek Lt Cream Bl... Pnk, Standard' with an original price of 16.50 and a sale price of 14.02. On the right side, there are date filters (From: 01 Aug 2022, To: 31 Aug 2022), 'Orders' buttons (Refresh Orders, Mark All), and 'Invoice' buttons (Post, Print). The 'Post' button is highlighted with a red box and labeled 'Step 3'. At the bottom right, there is a 'Search By Item Code' dropdown menu.

1.5.3.2 If you did not tick on any order when do the posting, system will raise a message: You have not selected any order. Would you like to select all? If you would like to post all -> Press Yes



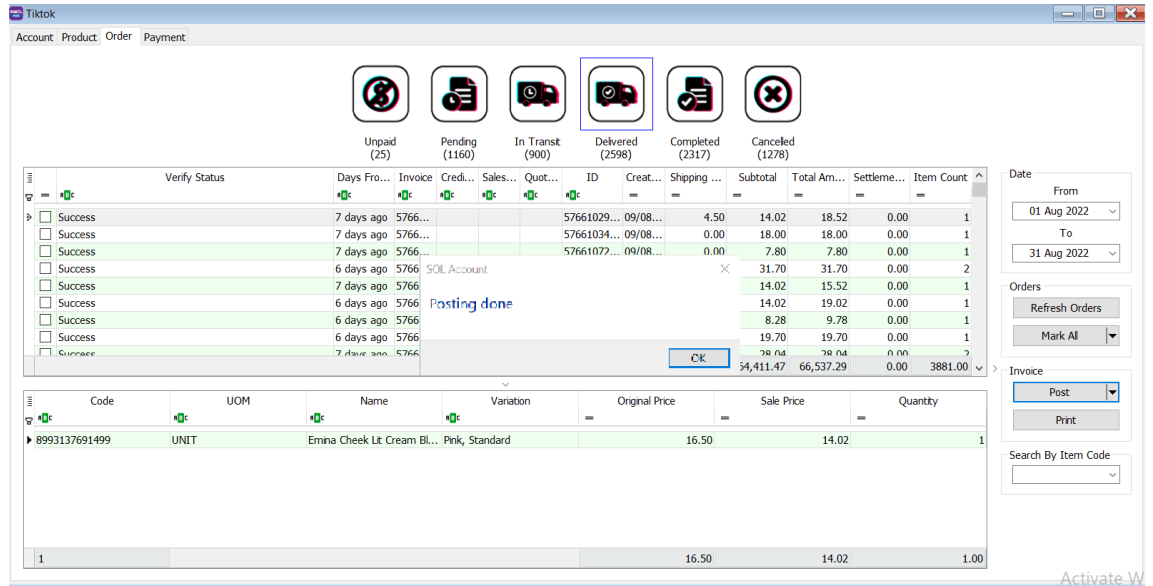
The screenshot shows the Tik Tok software interface. At the top, there are navigation tabs: Account, Product, Order, and Payment. Below these are icons for Unpaid (25), Pending (1160), In Transit (900), Delivered (2598), Completed (2317), and Cancelled (1278). The main area displays a table of orders with columns for Verify Status, Days From, Invoice, Credit, Sales, Quot., ID, Creat., Shipping, Subtotal, Total Am., Settlement, and Item Count. A confirmation dialog box is open in the center, asking 'You have not selected any order. Would you like to select all?' with 'Yes' and 'No' buttons. The 'Yes' button is highlighted with a red box. Below the table, there is a section for Code, UOM, Name, Variation, Original Price, Sale Price, and Quantity, showing details for 'Emina Cheek Lt Cream Bl... Prnk, Standard'.

Please be patient to wait for the order posting.



The screenshot shows the Tik Tok software interface. At the top, there are navigation tabs: Account, Product, Order, and Payment. Below these are icons for Unpaid (25), Pending (1160), In Transit (900), Delivered (2598), Completed (2317), and Cancelled (1278). The main area displays a table of orders with columns for Verify Status, Days From, Invoice, Credit, SQL Account, Total Am., Settlement, and Item Count. A 'Posting data' dialog box is open in the center, displaying 'Posting order 576611654348803047 (25/2598)' and a progress bar. The 'Close' button is visible. Below the table, there is a section for Code, UOM, Name, Variation, Original Price, Sale Price, and Quantity, showing details for 'Emina Cheek Lt Cream Bl... Prnk, Standard'.

1.5.3.3 Click on OK when done posting

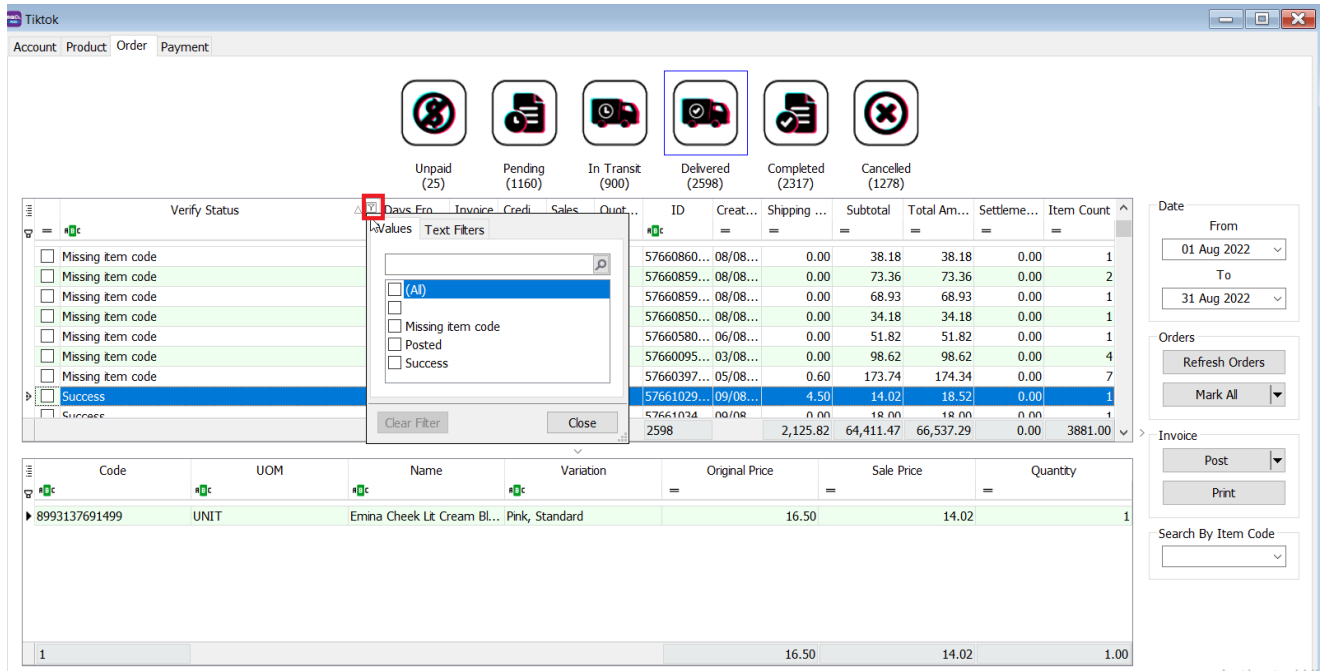


The screenshot shows the 'Verify Status' window in the Tik Tok software. The 'Delivered' status icon is highlighted with a blue box. The window displays a table of order details with columns: Verify Status, Days Fro..., Invoice, Credi..., Sales..., Quot..., ID, Creat..., Shipping..., Subtotal, Total Am..., Settleme..., and Item Count. Below the table is a product list with columns: Code, UOM, Name, Variation, Original Price, Sale Price, and Quantity.

Verify Status	Days Fro...	Invoice	Credi...	Sales...	Quot...	ID	Creat...	Shipping ...	Subtotal	Total Am...	Settleme...	Item Count
Success	7 days ago	5766...				57661029...	09/08...	4.50	14.02	18.52	0.00	1
Success	7 days ago	5766...				57661034...	09/08...	0.00	18.00	18.00	0.00	1
Success	7 days ago	5766...				57661077...	09/08...	0.00	7.80	7.80	0.00	1
Success	6 days ago	5766...							31.70	31.70	0.00	2
Success	7 days ago	5766...							14.02	15.52	0.00	1
Success	6 days ago	5766...							14.02	19.02	0.00	1
Success	6 days ago	5766...							8.28	9.78	0.00	1
Success	6 days ago	5766...							19.70	19.70	0.00	1
Success	7 days ago	5766...							28.04	28.04	0.00	2
									34,411.47	66,537.29	0.00	3881.00

Code	UOM	Name	Variation	Original Price	Sale Price	Quantity
8993137691499	UNIT	Emina Cheek Lt Cream Bl... Pink, Standard		16.50	14.02	1

1.5.4 Verify Status



The screenshot shows the 'Verify Status' window in the Tik Tok software. The 'Delivered' status icon is highlighted with a blue box. A filter dialog box is open, showing options for '(All)', 'Missing item code', 'Posted', and 'Success'. The window displays a table of order details and a product list below.

Verify Status	Days Fro...	Invoice	Credi...	Sales...	Quot...	ID	Creat...	Shipping ...	Subtotal	Total Am...	Settleme...	Item Count	
Missing item code						57660860...	08/08...	0.00	38.18	38.18	0.00	1	
Missing item code						57660859...	08/08...	0.00	73.36	73.36	0.00	2	
Missing item code						57660859...	08/08...	0.00	68.93	68.93	0.00	1	
Missing item code						57660850...	06/08...	0.00	34.18	34.18	0.00	1	
Missing item code						57660580...	06/08...	0.00	51.82	51.82	0.00	1	
Missing item code						57660095...	03/08...	0.00	98.62	98.62	0.00	4	
Missing item code						57660397...	05/08...	0.60	173.74	174.34	0.00	7	
Success						57661029...	09/08...	4.50	14.02	18.52	0.00	1	
Success						57661034...	09/08...	0.00	18.00	18.00	0.00	1	
Success						57661077...	09/08...	0.00	7.80	7.80	0.00	1	
									2,125.82	64,411.47	66,537.29	0.00	3881.00

Code	UOM	Name	Variation	Original Price	Sale Price	Quantity
8993137691499	UNIT	Emina Cheek Lt Cream Bl... Pink, Standard		16.50	14.02	1

1.5.4.1 Posted

- Earlier Order posted before, system will ignore.

1.5.4.2 Success

- Order had been successfully Posting.

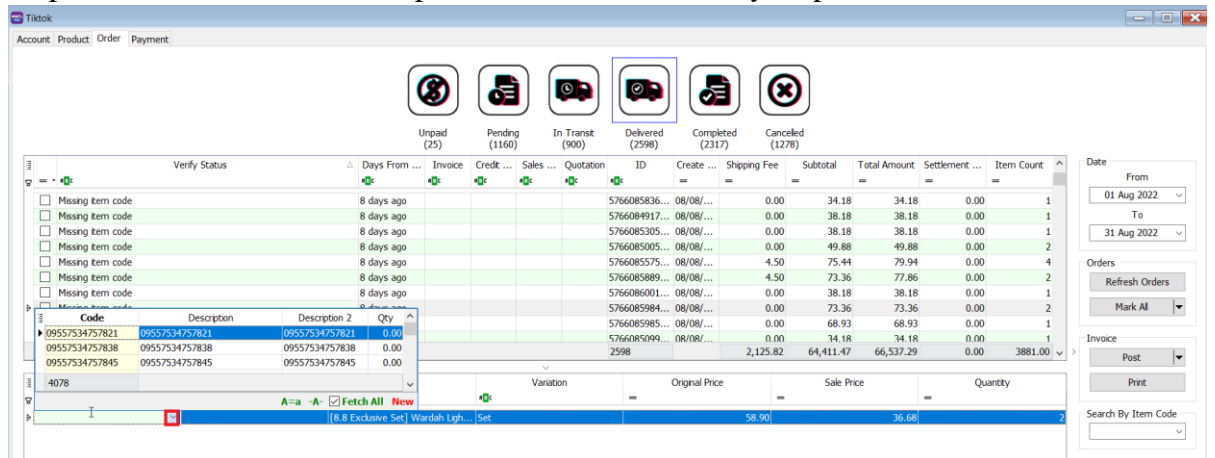
1.5.4.3 Failed – Missing Dataset Property

- Normally repost will be fine.

1.5.4.4 Failed – Missing Item Code

- Is due to Tik Tok have inactive item code, user can manually map in orders.

Step 1: Click on Item Code Drop Down, user can manually map the item code



The screenshot shows the Tik Tok software interface with the following details:

- Navigation Bar:** Account, Product, Order, Payment
- Status Filters:** Unpaid (25), Pending (1160), In Transit (900), **Delivered (2598)**, Completed (2317), Cancelled (1278)
- Main Table:**

Verify Status	Days From ...	Invoice	Credit ...	Sales ...	Quotation	ID	Create ...	Shipping Fee	Subtotal	Total Amount	Settlement ...	Item Count
Missing item code	8 days ago					5766085836...	08/08/...	0.00	34.18	34.18	0.00	1
Missing item code	8 days ago					5766084917...	08/08/...	0.00	38.18	38.18	0.00	1
Missing item code	8 days ago					5766085305...	08/08/...	0.00	38.18	38.18	0.00	1
Missing item code	8 days ago					5766085005...	08/08/...	0.00	49.88	49.88	0.00	2
Missing item code	8 days ago					5766085575...	08/08/...	4.50	75.44	79.94	0.00	4
Missing item code	8 days ago					5766085889...	08/08/...	4.50	73.36	77.86	0.00	2
Missing item code	8 days ago					5766086001...	08/08/...	0.00	38.18	38.18	0.00	1
Missing item code	8 days ago					5766085984...	08/08/...	0.00	73.36	73.36	0.00	2
Missing item code	8 days ago					5766085985...	08/08/...	0.00	68.93	68.93	0.00	1
Missing item code	8 days ago					5766085999...	08/08/...	0.00	34.18	34.18	0.00	1
Missing item code	8 days ago					2598		2,125.82	64,411.47	66,537.29	0.00	3881.00
- Dropdown Menu (Code):**

Code	Description	Description 2	Qty
09557534757821	09557534757821	09557534757821	0.00
09557534757838	09557534757838	09557534757838	0.00
09557534757845	09557534757845	09557534757845	0.00
- Bottom Bar:** A= a -A- Fetch All New
- Right Panel:** Date (From: 01 Aug 2022, To: 31 Aug 2022), Orders (Refresh Orders, Mark All), Invoice (Post, Print), Search By Item Code

Step 2: Ticked on the record you want to post

Step 3: Click on Post



E Commerce – Tik Tok

1.5.5 Sales Invoice

- Example of Sales Invoice posted from Tik Tok | Orders.

TikTok

Account Product Order Payment

Unpaid (25) Pending (1160) In Trans (900) Delivered (2598) Completed (2317) Canceled (1278)

Verify Status	Days From Order	ID	Create Date	Shipping Fee	Subtotal	Total Amount	Settlement Am...	Item Count	
Success	12 days ago	5766032125266...	04/08/2022	0.00	11.28	11.28	0.00	1	
Success	12 days ago	5766031683060...	04/08/2022	8.00	53.73	61.73	0.00	3	
Success	12 days ago	5766031701266...	04/08/2022	8.00	97.82	105.82	0.00	5	
Success	12 days ago	5766031474782...	04/08/2022	0.00	16.02	16.02	0.00	2	
Success	12 days ago	5766031673903...	04/08/2022	0.00	18.16	18.16	0.00	1	
Success	12 days ago	5766031575676...	04/08/2022	0.00	14.12	14.12	0.00	1	
Success	14 days ago	5765990543216...	02/08/2022	0.00	41.64	41.64	0.00	2	
Success	13 days ago	5766010135760...	03/08/2022	0.00	59.36	59.36	0.00	3	
Success	13 days ago	5766010010647...	03/08/2022	0.00	11.90	11.90	0.00	1	
Success	13 days ago	5766010397672...	03/08/2022	0.00	45.69	45.69	0.00	3	
		2598			2,125.82	64,411.47	66,537.29	0.00	3881.00

Date: From 01 Aug 2022 To 31 Aug 2022

Orders: Refresh Orders, Mark All

Invoice: Post, Print

Search By Item Code

Code	UOM	Name	Variation	Original Price	Sale Price	Quantity
Item code	Item UOM	Item Description		Unit Price	Sub Total	QTY
WAR51305	UNIT	Wardah Colorfit Last Al Day Lip ... 05 Stay Russet		22.70	18.16	1

Invoice

Customer: 610-L0032

Address: Malaysia, Selangor, Pe*****18*****

Description: Tiktok - Pe***** Selangor Malaysia (Items = 1, Qty = 1)

Profit Estimator Transferable

Inv No: 57660316739033712

Next No: IV-00008

Date: 04/08/2022

Agent: ---

Terms: 30 Days

Ref 1: ---

Ext. No: ---

Item Code	Description	Project	Qty	UOM	U/Price	Disc	Sub Total	Tax	Tax ...	Ta...	Sub Total (T...
WAR51305	Malaysia Wardah Colorfit Last Al Day Lip Paint 05 Stay R...		1.00	UNIT	22.70	4.54	18.16			0.00	18.16

1 records

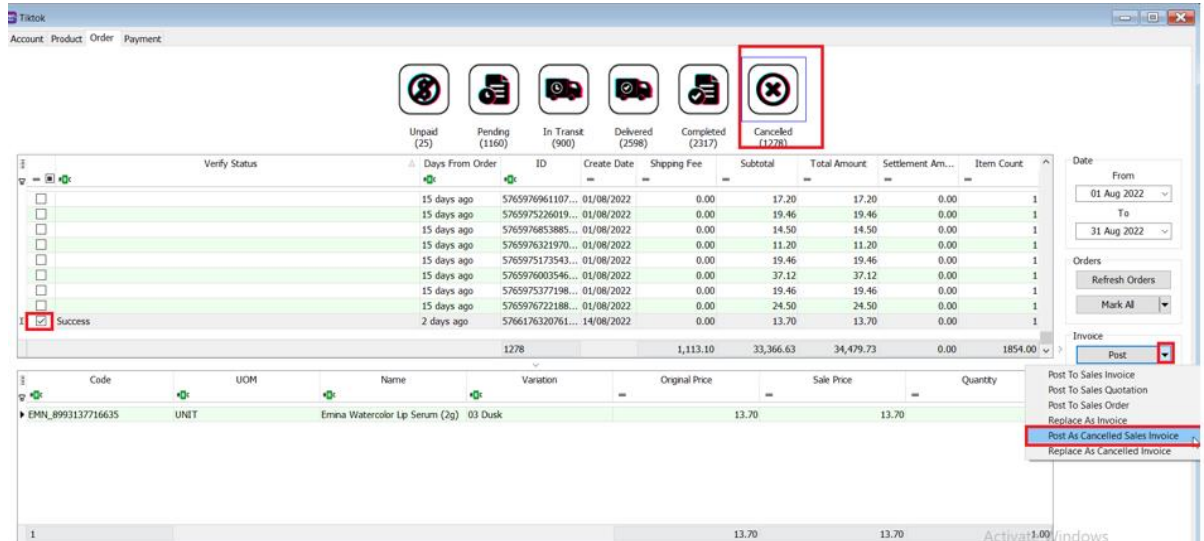
Deposit Amount: 0.00

Local Net Total: 18.16

Net Total (RM): 18.16

1.5.6 Status – Others than Default POST Action

- Beside the post button, press the black triangle, and select “Post” to post it to sales invoice.

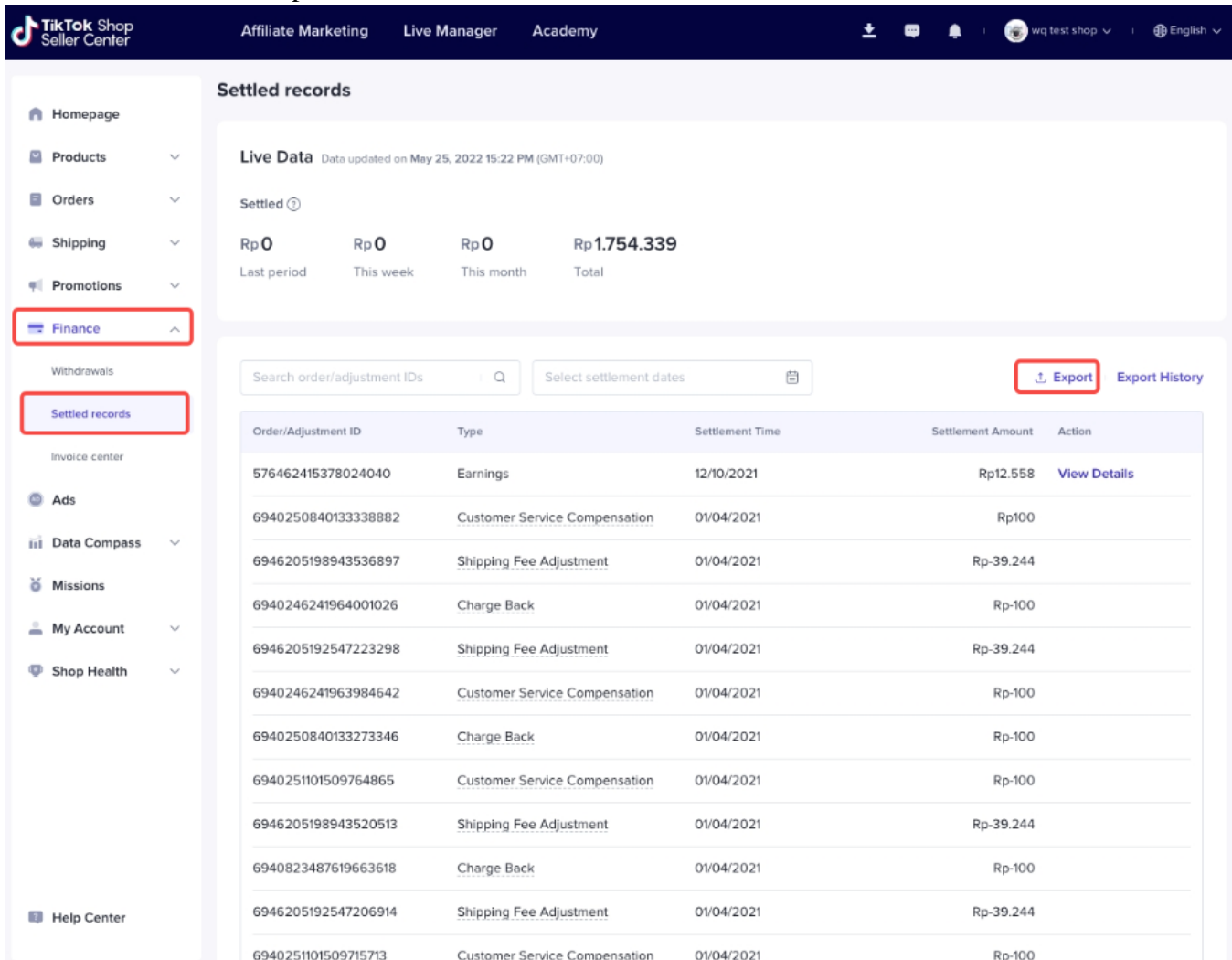


Status	Post to Sales Invoice	Post to Sales Quotation	Post to Sales Order	Replace Invoice	Post as Cancelled Sales Invoice	Replace as Cancelled Invoice
Unpaid	×	✓	✓	×	✓	✓
Pending	✓	✓	✓	✓	✓	✓
In Transit	✓	✓	✓	✓	✓	✓
Delivered	✓	✓	✓	✓	×	×
Completed	✓	✓	✓	✓	×	×
Cancelled	×	×	×	×	✓	✓

1.6 Payment Tab

1.6.1 Step to Download statement from TikTok

1.6.1.1 Click on Seller Center -> Finance Tab on left menu -> Settled Records -> Export

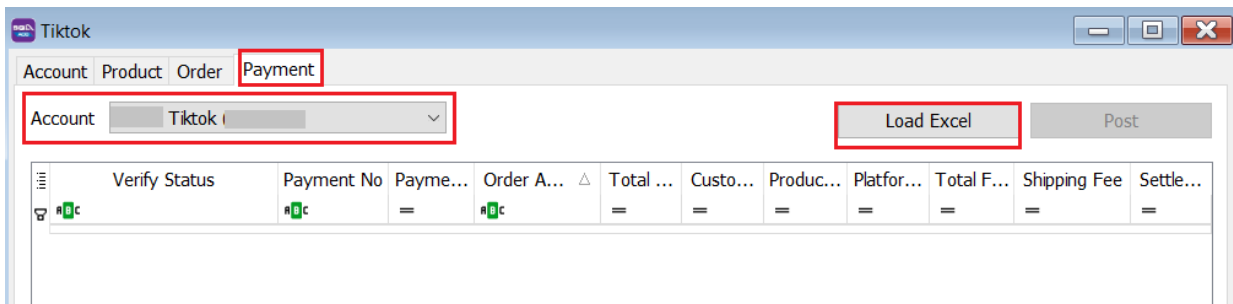


The screenshot shows the TikTok Shop Seller Center interface. The left sidebar menu has 'Finance' and 'Settled records' highlighted with red boxes. The main content area displays 'Settled records' with a 'Live Data' section showing settlement amounts for different periods: Last period (Rp 0), This week (Rp 0), This month (Rp 0), and Total (Rp 1,754,339). Below this is a table of individual settlement records with columns for Order/Adjustment ID, Type, Settlement Time, Settlement Amount, and Action. An 'Export' button is also highlighted with a red box.

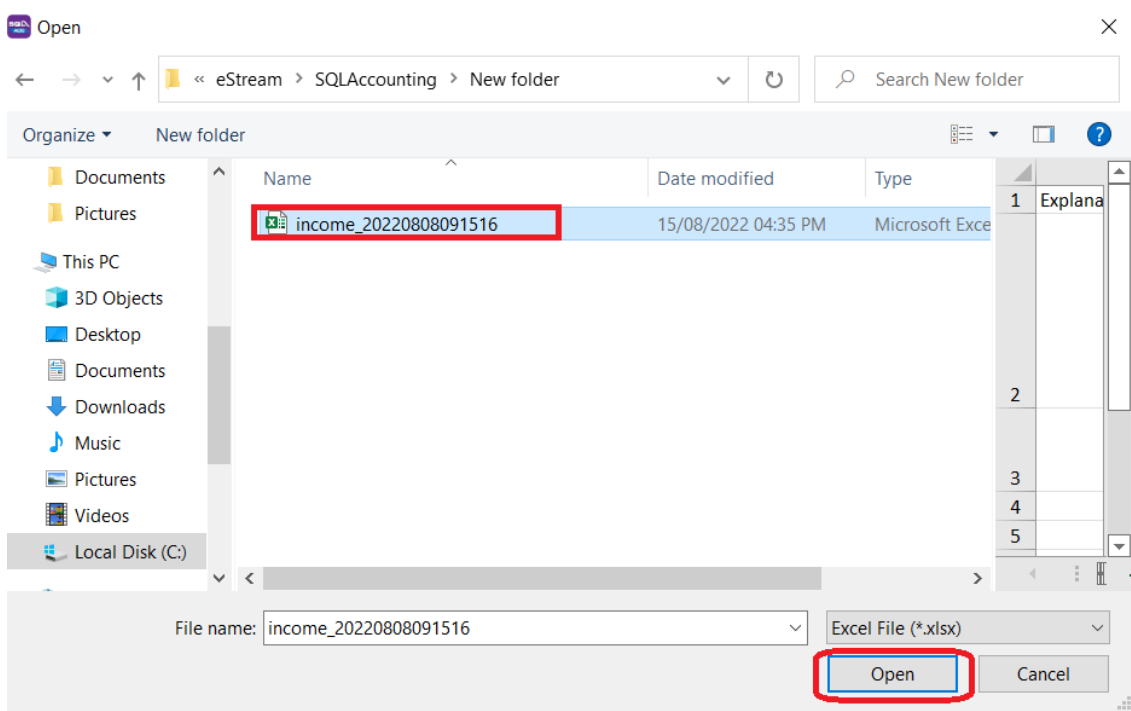
Order/Adjustment ID	Type	Settlement Time	Settlement Amount	Action
576462415378024040	Earnings	12/10/2021	Rp12.558	View Details
694025084013338882	Customer Service Compensation	01/04/2021	Rp100	
6946205198943536897	Shipping Fee Adjustment	01/04/2021	Rp-39.244	
6940246241964001026	Charge Back	01/04/2021	Rp-100	
6946205192547223298	Shipping Fee Adjustment	01/04/2021	Rp-39.244	
6940246241963984642	Customer Service Compensation	01/04/2021	Rp-100	
6940250840133273346	Charge Back	01/04/2021	Rp-100	
6940251101509764865	Customer Service Compensation	01/04/2021	Rp-100	
6946205198943520513	Shipping Fee Adjustment	01/04/2021	Rp-39.244	
6940823487619663618	Charge Back	01/04/2021	Rp-100	
6946205192547206914	Shipping Fee Adjustment	01/04/2021	Rp-39.244	
6940251101509715713	Customer Service Compensation	01/04/2021	Rp-100	

1.6.2 Posting Payment

- 1.6.2.1 Select Account (Only if you have more than 1 store)
- 1.6.2.2 Click Load CSV (Statement downloaded from Step 1.6



- 1.6.2.3 Select the statement download from TikTok



- 1.6.2.4 Click on Post



E Commerce – Tik Tok

TikTok

Account Product Order Payment

Account: Tiktok

Buttons: Load Excel, Post

Verify Status	Payme...	Order Date	Paym...	Order ...	Total ...	Custo...	Produ...	Platfor...	Total ...	Settle...
			01/07...	57655...	8.80	0.80	8.80	8.00	(0.15)	8.65
			01/07...	57655...	8.80	0.80	8.80	8.00	(0.15)	8.65
			01/07...	57655...	8.80	0.80	8.80	8.00	(0.15)	8.65
			01/07...	57655...	8.80	0.80	8.80	8.00	(0.15)	8.65
			01/07...	57655...	8.80	0.80	8.80	8.00	(0.15)	8.65
			01/07...	57655...	8.80	0.80	8.80	8.00	(0.15)	8.65

1.6.2.5 Error in Red: Please sync all orders before posting payment.

- Due to some order yet posting to Invoice. Before you do the posting, you can check on Invoice No column, post the orders with empty Invoice No.

TikTok

Account Product Order Payment

Account: Tiktok

Buttons: Load Excel, Post

Message: Please sync all orders before posting payment.

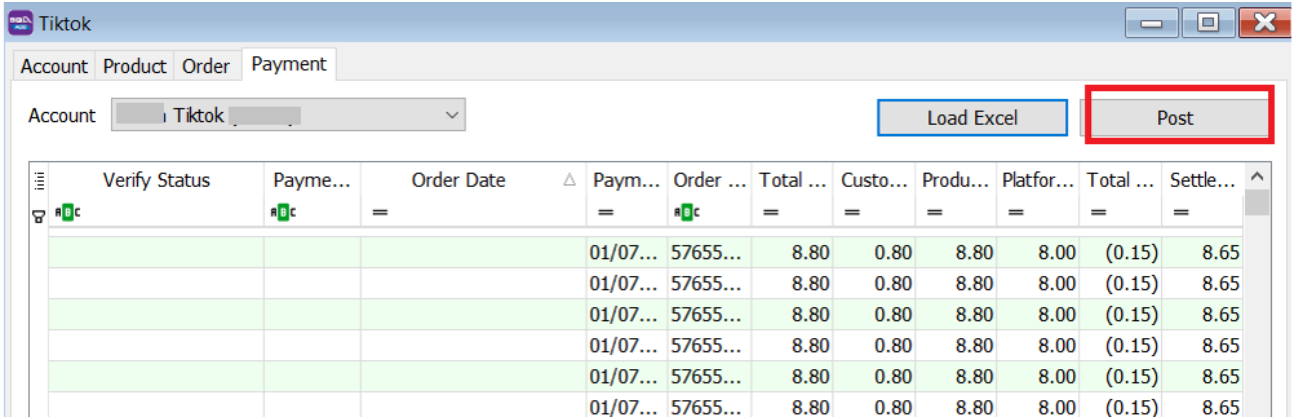
Verify Status	Payment No	Payment Time	Order Adjustment ID	Total Earnings From Order	Customer Payment	Product Price	Platform Discount	Total Fees	Settlement Amount
Order not posted		01/07/2022	576553026909341891	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553055385782812	13.30	13.30	8.80	0.00	(6.21)	7.09
Order not posted		01/07/2022	576552833761774583	12.90	4.90	12.90	8.00	(0.93)	11.97
Order not posted		01/07/2022	576553033580906849	11.30	10.64	8.80	0.66	(4.08)	7.22
Order not posted		01/07/2022	576553053636233457	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553124532160955	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553057671874721	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553129484782506	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553055071537870	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553004083218943	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553041946315433	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553086020192749	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553115514014277	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553036343984328	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576553422198376621	8.80	0.80	8.80	8.00	(0.15)	8.65
Order not posted		01/07/2022	576552840728972116	12.90	4.90	12.90	8.00	(0.93)	11.97
Order not posted		01/07/2022	576553163396450762	18.90	10.90	18.90	8.00	(0.11)	18.79
Order not posted		01/07/2022	576552964167207826	8.80	0.80	8.80	8.00	(0.15)	8.65

Note: TikTok required you to sync all order before can posting payment due to have to tally with bank recon.

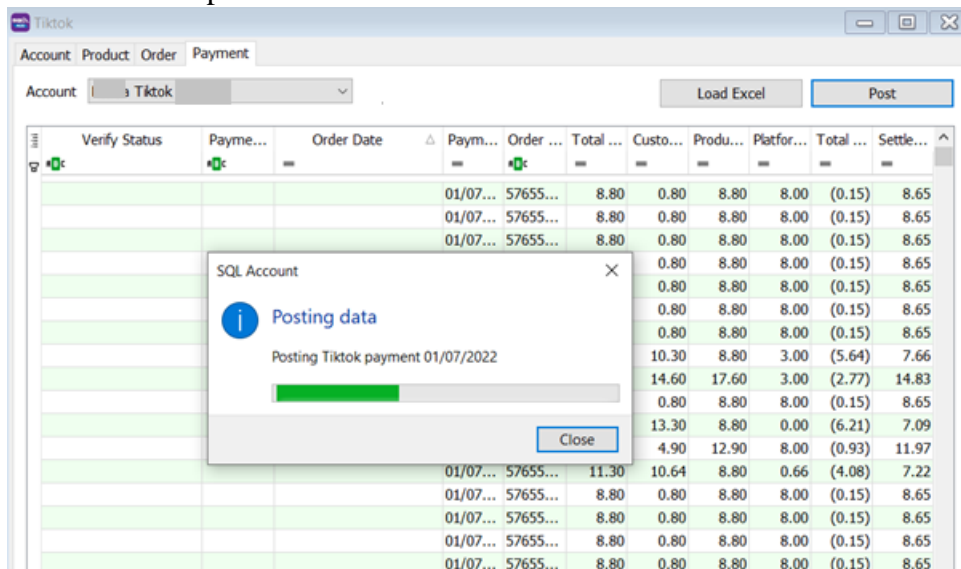


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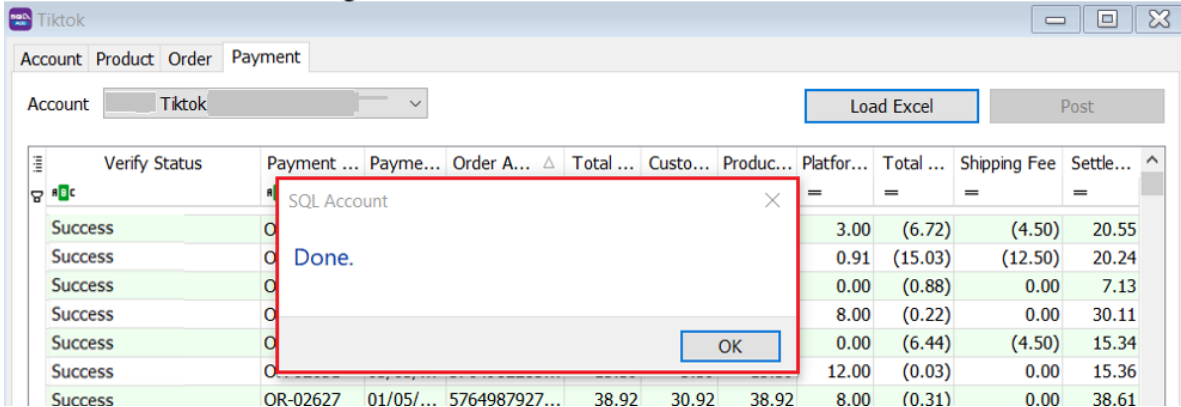
1.6.2.6 Once you check all the order have been posting (without empty Invoice No), click on Post



1.6.2.7 Posting Payment / Editing Invoice for TikTok Fees, please be patient



1.6.2.8 Posting done

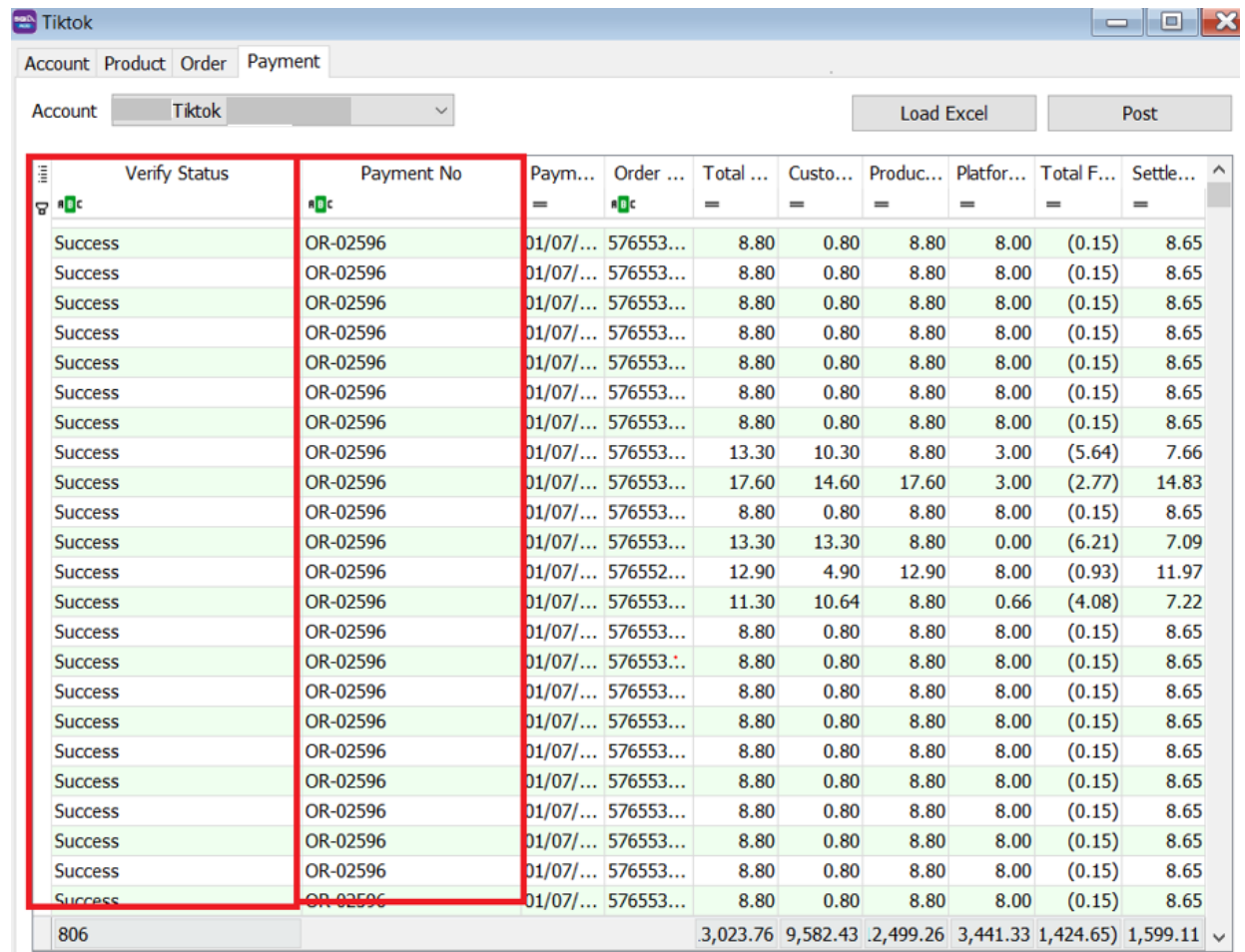


The screenshot shows the Tiktok software interface with a 'Posting done' dialog box overlaid on a table of payment transactions. The dialog box contains the text 'SQL Account' and 'Done.' with an 'OK' button. The table below has the following columns: Verify Status, Payment No., Payme..., Order A..., Total ..., Custo..., Produc..., Platfor..., Total ..., Shipping Fee, and Settle... The table contains several rows of data, including a summary row at the bottom with values like 3,023.76, 9,582.43, 2,499.26, 3,441.33, 1,424.65, and 1,599.11.

Verify Status	Payment No.	Payme...	Order A...	Total ...	Custo...	Produc...	Platfor...	Total ...	Shipping Fee	Settle...
Success	OR-02627	01/05/...	5764987927...	38.92	30.92	38.92	8.00	(0.31)	0.00	38.61
Success				3.00	(6.72)			(4.50)		20.55
Success				0.91	(15.03)			(12.50)		20.24
Success				0.00	(0.88)			0.00		7.13
Success				8.00	(0.22)			0.00		30.11
Success				0.00	(6.44)			(4.50)		15.34
Success				12.00	(0.03)			0.00		15.36
Success				8.00	(0.31)			0.00		38.61

1.6.2.9 Example of Customer Payment posted from TikTok | Payment - System will auto do the knockoff

Note: Same Payment Transaction Date will be posting as 1 Customer Payment.



The screenshot shows the Tiktok software interface with a list of customer payments. A red box highlights the 'Payment No.' column, which contains the value 'OR-02596' for all rows. The table has the following columns: Verify Status, Payment No., Paym..., Order ..., Total ..., Custo..., Produc..., Platfor..., Total F..., and Settle... The table contains 20 rows of data, including a summary row at the bottom with values like 3,023.76, 9,582.43, 2,499.26, 3,441.33, 1,424.65, and 1,599.11.

Verify Status	Payment No.	Paym...	Order ...	Total ...	Custo...	Produc...	Platfor...	Total F...	Settle...
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	13.30	10.30	8.80	3.00	(5.64)	7.66
Success	OR-02596	01/07/...	576553...	17.60	14.60	17.60	3.00	(2.77)	14.83
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	13.30	13.30	8.80	0.00	(6.21)	7.09
Success	OR-02596	01/07/...	576552...	12.90	4.90	12.90	8.00	(0.93)	11.97
Success	OR-02596	01/07/...	576553...	11.30	10.64	8.80	0.66	(4.08)	7.22
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
Success	OR-02596	01/07/...	576553...	8.80	0.80	8.80	8.00	(0.15)	8.65
806				3,023.76	9,582.43	2,499.26	3,441.33	1,424.65	1,599.11



E Commerce – Tik Tok

Customer Payment Entry

Customer Code: 610-L0032 From Deposit: Add Deposit Currency: ---

Customer Payment O/R No: OR-02596

Cancelled Non-Refundable Next No: OR-02658

Date: 01/07/2022

Agent: --- Area: ---

Paid By :

Received In: RHB (MYR) --- **BANK Balance : 54,966.69** Paid Amount (RM): 939.12

Bank Charge : 0.00

Cheque No :

Description: Payment Received From Tik Tok Unapplied Amt (RM): 0.00

Knock-off Invoices / Debit Notes

Type	Date	Doc No.	Amount	Outstanding	Pay
IV	22/06/2022	576553013188135537	7.66	0.00	7.66
IV	22/06/2022	576552982608841640	8.65	0.00	8.65
IV	22/06/2022	576552982278277707	14.83	0.00	14.83
IV	22/06/2022	576553013717338788	14.83	0.00	14.83
IV	22/06/2022	576553009623435938	26.76	0.00	26.76
IV	22/06/2022	576552983196764917	7.66	0.00	7.66
IV	22/06/2022	576552802866400102	11.97	0.00	11.97
IV	22/06/2022	576553024791808866	7.66	0.00	7.66
IV	22/06/2022	576553007466646388	8.65	0.00	8.65
IV	22/06/2022	576553002017065018	8.65	0.00	8.65
IV	17/06/2022	576547743825431015	65.19	0.00	65.19
89 doc Total:			939.12	0.00	939.12

1.6.2.10 If the Order No starts with “7”, it is an adjustment, SQL System will combine the transactions that start with number “7” of the same date and post into 1 invoice (description : Tiktok Adjustment) using the SQL Systems current running number.



E Commerce – Tik Tok

Verify Status	Payment No	Payment Time	Order Adjustme...	Total Earni...	Customer P...	Product Price	Platform Di...	Total Fees	Shipping Fee	Settlement ...
Success	OR-02654	28/05/2022	7102331896088086...	0.00	0.00	0.00	0.00	0.00	0.00	10.44
Success	OR-02654	28/05/2022	7102331902324901...	0.00	0.00	0.00	0.00	0.00	0.00	38.52
Success	OR-02654	28/05/2022	7102332193074169...	0.00	0.00	0.00	0.00	0.00	0.00	16.42
Success	OR-02654	28/05/2022	7102332317670098...	0.00	0.00	0.00	0.00	0.00	0.00	10.20
Success	OR-02654	28/05/2022	7102332792901846...	0.00	0.00	0.00	0.00	0.00	0.00	18.16
Success	OR-02654	28/05/2022	7102332816910026...	0.00	0.00	0.00	0.00	0.00	0.00	12.30
Success	OR-02654	28/05/2022	7102333497532040...	0.00	0.00	0.00	0.00	0.00	0.00	6.40
Success	OR-02654	28/05/2022	7102333752906385...	0.00	0.00	0.00	0.00	0.00	0.00	12.36
Success	OR-02654	28/05/2022	7102333974709651...	0.00	0.00	0.00	0.00	0.00	0.00	9.64
Success	OR-02654	28/05/2022	7102333975116433...	0.00	0.00	0.00	0.00	0.00	0.00	9.64
Success	OR-02654	28/05/2022	7102333976156571...	0.00	0.00	0.00	0.00	0.00	0.00	9.63
Success	OR-02654	28/05/2022	7102334572314035...	0.00	0.00	0.00	0.00	0.00	0.00	19.89
Success	OR-02654	28/05/2022	7102334621450307...	0.00	0.00	0.00	0.00	0.00	0.00	9.27
Success	OR-02654	28/05/2022	7102334675800065...	0.00	0.00	0.00	0.00	0.00	0.00	30.91
Success	OR-02654	28/05/2022	7102335009448625...	0.00	0.00	0.00	0.00	0.00	0.00	5.31
Success	OR-02654	28/05/2022	7102335009448675...	0.00	0.00	0.00	0.00	0.00	0.00	26.53
Success	OR-02654	28/05/2022	7102335064192714...	0.00	0.00	0.00	0.00	0.00	0.00	10.82
Success	OR-02654	28/05/2022	7102335239950845...	0.00	0.00	0.00	0.00	0.00	0.00	35.19
Success	OR-02654	28/05/2022	7102336406978070...	0.00	0.00	0.00	0.00	0.00	0.00	15.39
Success	OR-02654	28/05/2022	7102336861389063...	0.00	0.00	0.00	0.00	0.00	0.00	11.39
Success	OR-02654	28/05/2022	7102337236514965...	0.00	0.00	0.00	0.00	0.00	0.00	20.31
Success	OR-02654	28/05/2022	7102338278237505...	0.00	0.00	0.00	0.00	0.00	0.00	11.38
Success	OR-02654	28/05/2022	7102342180265527...	0.00	0.00	0.00	0.00	0.00	0.00	8.90
140				1,724.40	1,265.28	1,680.90	459.12	(126.61)	(44.70)	2,743.91

Customer Payment Entry

Customer Code: 610-L0032 From Deposit: Add Deposit Currency: ---

Customer Payment O/R No: OR-02654

Next No: OR-02658 Date: 28/05/2022 Agent: --- Area: ---

Paid By: Received In: RHB (MYR) --- **BANK Balance : 54,966.69** Paid Amount (RM): 2743.91

Bank Charge: 0.00

Cheque No: [Image]

Description: Payment Received From TikTok Unapplied Amt (RM): 0.00

Knock-off Invoices / Debit Notes

Type	Date	Doc No.	Amount	Outstanding	Pay
IV	19/05/2022	576520389973871155	13.13	0.00	13.13
IV	19/05/2022	576519916661541772	18.06	0.00	18.06
IV	19/05/2022	576519941393647675	11.66	0.00	11.66
IV	19/05/2022	576520473371380501	18.06	0.00	18.06
IV	19/05/2022	576520326332057760	20.26	0.00	20.26
IV	19/05/2022	576520539976140808	18.06	0.00	18.06
IV	19/05/2022	576520291078999025	12.69	0.00	12.69
IV	19/05/2022	576520289317391258	14.12	0.00	14.12
IV	19/05/2022	576520391132744243	7.08	0.00	7.08
IV	28/05/2022	IV-00008	1,146.12	0.00	1,146.12
72 doc		Total:	2,800.76	0.00	2,743.91



E Commerce – Tik Tok

Invoice
Invoice
Cancelled

Customer :- 610-L0032

Address :-

Description :- Tiktok Adjustment

Profit Estimator Transferable

Inv No : IV-00008

Next No :- IV-00009

Date :- 28/05/2022

Agent :-

Terms :- 30 Days

Ref 1. :-

Ext. No :-

New

Edit

Delete

Save

Cancel

Refresh

Browse

Close

Item Code	Description	Qty	U...	U/Price	Disc	Sub Total	T...	Ta...	Tax...	Tax Amt	Sub Total (...)
SHIPPING_...	Shipping Fee Rebate	1.00	UNIT	1,146.12		1,146.12			<input type="checkbox"/>	0.00	1,146.12
1 records		1.00				1,146.12				0.00	1,146.12

Deposit Amount: 0.00

Local Net Total: 1,146.12

Net Total (RM): 1,146.12



E Commerce – Tik Tok

1.7 FAQ

1.7.1 How to do if have multiple location for each store?

- It is advisable user to create one Location called Ecommerce, use the stock transfer from location A to Ecommerce, Location B to Ecommerce, in Ecommerce | Shopee | Account | Location set to Ecommerce.

1.7.2 Error sending data : (12002) The operation timed out.

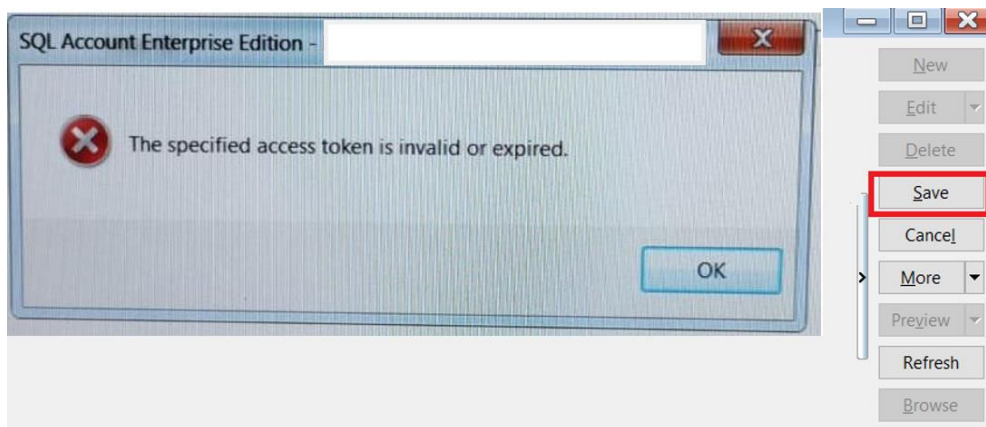
1. User Internet unstable. Please check your internet connection. May try on others wifi or using mobile data.
2. TikTok server down, please try again later.

1.7.3 Fetch Order raise error : E097 : Offset and limit sum 5100 must less than 5000, request id : 2101235d16xxxx



- TikTok API Returned error as too huge transaction being fetched, the only way is to shorten the date period.

1.7.4 The specified access token is invalid or expired.

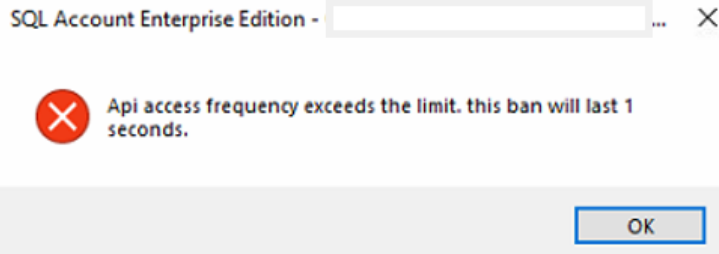


- TikTok API link expired, you are required to go back maintain cloud and link again with TikTok platform (Refer Step 1.1.3 – 1.1.5)



E Commerce – Tik Tok

1.7.5 API access frequently exceeds the limit. This ban will last 1 seconds.



- Error appears after click Fetch. Solution, close your TikTok tab in SQL Account -> re-open it -> click “Fetch” button again