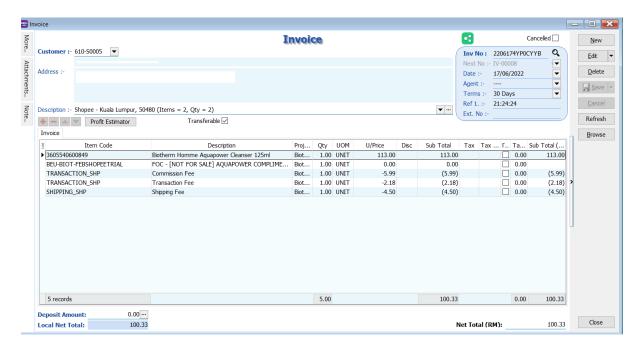# Difference between Shopee and Lazada posting order
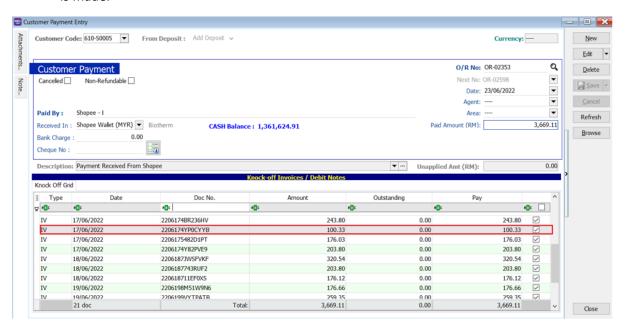
Shopee

Posting Order

1. When you post order in Shopee, all transaction fee / shipping fees are finalised when post order to invoice. SQL captures the **escrow amount** as the **Net Total**

2. When post payment, the payment amount will tally with the invoice amount. No adjustment is made.

Shopee Order Returned:

1. When a returned order is posted into SQL, it will be posted into SQL Invoice and will be transferred to Credit Note.

**Note: There are small no of cases where the escrow amount and the posted order amount is different. For such cases, SQL system will make the adjustment either editing on invoice or CN when payment is posted to make it tally.

Lazada

Posting Order:

1. When you post your order, the system has not finalized the transaction, shipping, marketing fees. You will only see the stock item in the invoice.

2. The shipping fees and transaction fees will be added after posting payment.
3. Load the payment file, and post

Payment has been created

4. After posting, you will notice that the invoice has been edited and the additional fees has been added. The Delivery Date is the posting date of the transaction entries.

Lazada Multiple Payment files:

1. For Lazada, 1 order can have multiple payment files. SQL system will adjust the Invoice / CN accordingly based on the amount of payment released by Lazada

   i) If order is a returned, and the first payment file has a **negative payment amount**, the invoice will be deleted.

   ii) If order is a returned, and the first payment file has a **positive payment amount**, the returned order will be posted into Invoice first. The invoice **Net Total will be 0.00** value**.**

Order and Payment Posting for Lazada:

Post Order	Payment 1	Payment 2	Payment 3
IV	**Positive Amount**	**Positive Amount**	**Positive Amount**
	-Edit invoice and update transaction fee to tally with the released payment amount. -Payment Date is update to Delivery Date	-Editing Invoice and update transaction fees etc to tally with payment release amount	-Editing Invoice and update transaction fees etc to tally with payment release amount
			Negative Amount
			-Raise New CN and update all transaction details as per payment file
		Negative Amount	**Positive Amount**
		-Raise New CN and update all transaction details as per payment file	-Editing Invoice and update transaction fees etc to tally with payment release amount
			Negative Amount
			-Editing CN and update transaction fees etc to tally with payment release amount
CN	**Negative Amount**	**Positive Amount**	**Positive Amount**
	-Delete invoice. -New CN is created and transitions details are updated per payment file	-Raise New IV and update all transaction details as per payment file	-Editing Invoice and update transaction fees etc to tally with payment release amount
			Negative Amount
			-Editing CN and update transaction fees etc to tally with payment release amount
		Negative Amount	**Positive Amount**
		Editing CN and update transaction fees etc to tally with payment release amount	Editing Invoice and update transaction fees etc to tally with payment release amount
			Negative Amount
			Editing CN and update transaction fees etc to tally with payment release amount

- Positive Amount / Negative Amount = SUM Total Amount for same Order as per Payment File

Example :

1) Order 338719603950977 is posted as invoice :

Payment file 1 (positive amount) :
**Note: Payment file must be loaded in sequence according to the payment statement date.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Transac	Transac	Fee Nar	Transaction Number	Details	Seller Sł	Lazada	Amount	VAT in A	WHT Ar	WHT inc	Statem	Paid Sta	Order No.	Order It	Order It
277	15-Jul-22	Orders-Lo	Shipping Fe	338719604150977	Kerastase	3.47E+12	187983825	-0.7	0	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
278	15-Jul-22	Orders-Lo	Shipping Fe	338719604350977	Kerastase	3.47E+12	187981229	-1.49	0	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
279	15-Jul-22	Orders-Lo	Shipping Fe	338719604050977	Kerastase	3.47E+12	278447833	-2.01	0	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
280	15-Jul-22	Orders-Lo	Shipping Fe	338719604250977	Kerastase	3.47E+12	187983825	-0.7	0	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
281	15-Jul-22	Orders-La	Commissic	338719604350977	Kerastase	3.47E+12	187981229	-8.9	0.5	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
282	15-Jul-22	Orders-La	Payment F	338719604350977	Kerastase	3.47E+12	187981229	-5.94	0.34	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
283	15-Jul-22	Orders-Sa	Item Price	338719604350977	Kerastase	3.47E+12	187981229	280	0	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
284	15-Jul-22	Orders-La	Commissic	338719604250977	Kerastase	3.47E+12	187983825	-9.22	0.52	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
285	15-Jul-22	Orders-La	Payment F	338719604250977	Kerastase	3.47E+12	187983825	-6.15	0.35	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
286	15-Jul-22	Orders-Sa	Item Price	338719604250977	Kerastase	3.47E+12	187983825	290	0	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
287	15-Jul-22	Orders-La	Commissic	338719604150977	Kerastase	3.47E+12	187983825	-9.22	0.52	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
288	15-Jul-22	Orders-La	Payment F	338719604150977	Kerastase	3.47E+12	187983825	-6.15	0.35	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
289	15-Jul-22	Orders-Sa	Item Price	338719604150977	Kerastase	3.47E+12	187983825	290	0	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
290	15-Jul-22	Orders-La	Commissic	338719604050977	Kerastase	3.47E+12	278447833	-7.25	0.41	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
291	15-Jul-22	Orders-La	Payment F	338719604050977	Kerastase	3.47E+12	278447833	-4.83	0.27	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
292	15-Jul-22	Orders-Sa	Item Price	338719604050977	Kerastase	3.47E+12	278447833	228	0	0	No	15 Jul 202	Paid	338719603950977	3.39E+14	Returned
469								1025.44								

Payment File 2 (negative amount):

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
	Transactio	Transactio	Fee Name	Transaction Number	Details	Seller SKU	Lazada SKI	Amount	VAT in Am	WHT Amo	WHT inclu	Statement	Paid Status	Order No.	Order Item No.	Order Item	Shipping Pi	Shipping S
	19-Jul-22	Refunds-L	Reversal C	338719604350977	Kerastase	3.47E+12	187981229	8.9	0.5	0	No	19 Jul 202	paid	338719603950977	3.3872E+14	Returned	Flash MY	standard
	19-Jul-22	Refunds-S	Reversal It	338719604350977	Kerastase	3.47E+12	187981229	-280	0	0	No	19 Jul 202	paid	338719603950977	3.3872E+14	Returned	Flash MY	standard
	19-Jul-22	Refunds-L	Reversal C	338719604250977	Kerastase	3.47E+12	187983825	9.22	0.52	0	No	19 Jul 202	paid	338719603950977	3.3872E+14	Returned	Flash MY	standard
	19-Jul-22	Refunds-S	Reversal It	338719604250977	Kerastase	3.47E+12	187983825	-290	0	0	No	19 Jul 202	paid	338719603950977	3.3872E+14	Returned	Flash MY	standard
	19-Jul-22	Refunds-L	Reversal C	338719604150977	Kerastase	3.47E+12	187983825	9.22	0.52	0	No	19 Jul 202	paid	338719603950977	3.3872E+14	Returned	Flash MY	standard
	19-Jul-22	Refunds-S	Reversal It	338719604150977	Kerastase	3.47E+12	187983825	-290	0	0	No	19 Jul 202	paid	338719603950977	3.3872E+14	Returned	Flash MY	standard
								-832.66										

Payment File 3 (negative amount):

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
	Transactio	Transactio	Fee Name	Transaction Number	Details	Seller SKU	Lazada SKI	Amount	VAT in Am	WHT Amo	WHT inclu	Statement	Paid Status	Order No.	Order Item	Order Item	Shipping Pi	Shipping S	Shipment T
	26-Jul-22	Refunds-L	Reversal C	338719604050977	Kerastase	3.47E+12	278447833	7.25	0.41	0	No	26 Jul 202	paid	338719603950977	3.39E+14	Returned	Flash MY	standard	Dropshippi
	26-Jul-22	Refunds-S	Reversal It	338719604050977	Kerastase	3.47E+12	278447833	-228	0	0	No	26 Jul 202	paid	338719603950977	3.39E+14	Returned	Flash MY	standard	Dropshippi
								-220.75											

Invoice :

Payment:

Customer Payment Entry

Customer Code: 610-L0008   From Deposit : Add Deposit   Currency: ----

Customer Payment

O/R No: OR-02598
Cancelled ☐   Non-Refundable ☐   Next No: OR-02599
Posting Date: 17/07/2022   Date: 15/07/2022
Agent: ----
Paid By : Lazada - K................   Area: ----
Received In : Lazada E-Cash Accoun ▼ Kerastase   Paid Amount (RM): 16,642.96
Bank Charge : 0.00
Cheque No : L220711-220717
Description: Payment Received From Lazada (Gross 17,596.63 - Commission Fee -3.3% (572.16) - Payment Fee -2.2% ((38 ▼ ...   Unapplied Amt (RM): 0.00

Knock-off Invoices / Debit Notes

Knock Off Grid

Type	Date	Doc No.	Amount	Outstanding	Pay	
IV	10/07/2022	338719603950977	1,025.44	0.00	1,025.44	☑
1 doc		Total:	1,025.44	0.00	1,025.44	

☒ ☑ (Doc No. Contains 338719603950977)   Customize...

New | Edit | Delete | Save | Cancel | Refresh | Browse | Close

Credit Note :

Customer Credit Note Entry

Customer Code: 610-L0008   Currency: ----
Area: ----

Customer Credit Note

C/N No: 338719603950977
Cancelled ☐   Next No: CN-00003
Date: 19/07/2022
Customer :Lazada   Agent: ----
Ext. No:

GL Account	Description	Amount	Tax	Tax Rate	Tax Amt	Tax Inclusive	Sub Total (Tax)
201.07	Reversal Item Price - Chronologiste Youth Revitalizing H...	580.00			0.00	☐	580.00
201.07	Reversal Item Price - Nutritive 8H Magic Night Repair Se...	280.00			0.00	☐	280.00
310.03	Reversal Commission	(27.34)			0.00	☐	(27.34)
3 records					0.00		832.66

Local Net Total: 832.66   Net Total (RM): 832.66

C/N Description Lazada Fees   Unapplied Amt (RM): 0.00

Knock-off Invoices / Debit Notes

Knock Off Grid

Type	Date	Doc No.	Amount	Outstanding	Pay	
CF	19/07/2022	PV-00528	964.86	0.00	832.66	☑
1 records		Total:	964.86	0.00	832.66	

New CN | New JE | Edit | Delete | Save | Cancel | Refresh | Browse | Close

Customer Refund:

Customer Refund Entry

Customer Code: 610-L0008 **Customer Bank:** **Currency:** ----

Customer Refund

C/F No: PV-00528

Cancelled ☐

Next No: PV-00529

Posting Date: 24/07/2022

Date: 19/07/2022

Agent: ----

Pay to : Lazada

Area: ----

Payment By : Lazada E-Cash Accour Kerastase

Refund Amt (RM): 964.86

Bank Charge : 0.00

Cheque No : L220718-220724

Description: Lazada refund   Jnapplied Amt (RM): 0.00

Knock Off | More

Type	Date	Doc No.	Amount	Unapplied Amt	Refund Amt	
▶ CN	19/07/2022	340074744080906	132.20	0.00	132.20	☑
CN	19/07/2022	338719603950977	832.66	0.00	832.66	☑

| 2 records | | Total: | 964.86 | 0.00 | 964.86 | |

New
Edit
Delete
Save
Cancel
More
Refresh
Browse
Close