XX / XX / 2015

eStream Software Sdn Bhd (611016-M)

32A, 1st Floor, Jalan Tiara 4,

Bandar Baru Klang, 41150 Klang,

Selangor, Malaysia.

Tel : +603-33416909

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To Whom It May Concern,

RE: RESET PASSWORD

Please reset password for administrator user for XXX Sdn Bhd. The challenge code is XXXX.

By requesting to reset administrator user password, we acknowledge that the request is for legitimate purposes from XXX Sdn Bhd. eStream Software Sdn Bhd will bare no responsibility or liability in the event of misuse resulting from the release of the administrator user password.
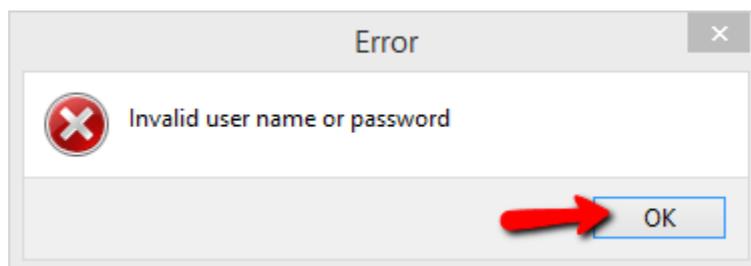
Yours faithfully,

XXX Sdn Bhd.

┌─────────────────────────────┐
| |
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| |
| Chop & Sign here |
| |
└─────────────────────────────┘

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Mr./ Ms. XXX

The same Microsoft Word document can be download here:
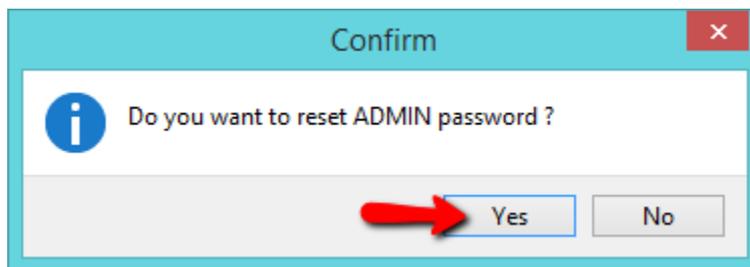
http://www.estream.com.my/document/ResetPasswordForm.doc

1) Enter Any Wrong Password (User make sure is ADMIN)
2) Press on LOGON

3) Press OK

4) Press on the arrow down key
5) Press Reset ADMIN Password

6) Press on YES

Challenge Response - Reset Password

Please contact E Stream Software Sdn Bhd to obtain response code:

Challenge Code: **8507** ←

Response Code: [   ]

www.sql.com.my   [OK]   [Cancel]

7) Fill your challenge code in the letter provided and wait for SQL Representative to reply your response Code (Don't close this screen else the Challenge code will reset after you close and re-open)

8) After get response code may fill in and press OK

Change ADMIN Password

Enter New Password:
[   ]

Confirm Password:
[   ]

Strength:
[   ]

Very Weak   **Very Strong**

[OK]   [Cancel]

9) Enter your new password and re-enter on Confirm Password > OK

DONE